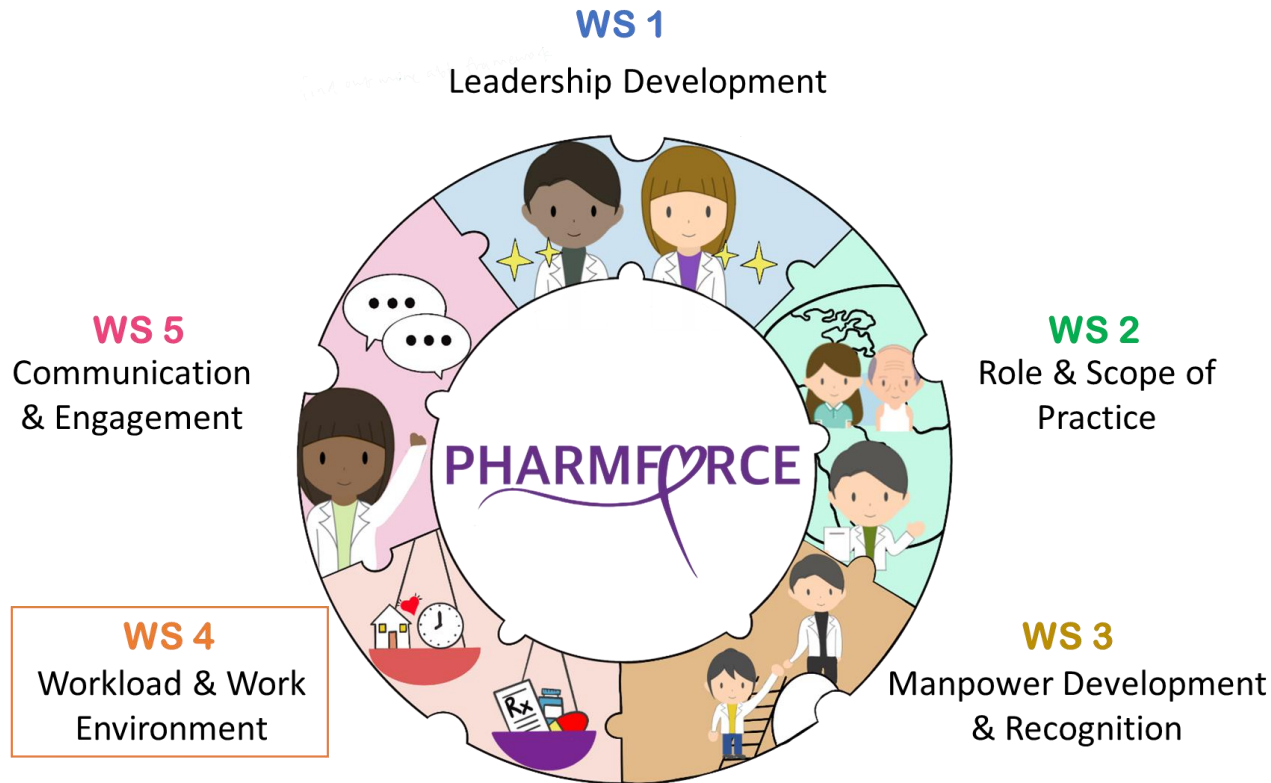


# PHARMFORCE

Pharmacy in **H**ealthcare – Caring  
Partners who are **A**ccessible, **R**eady &  
**M**otivated to **F**orge **O**nward, with  
**R**esilience at the **C**ore of Professional  
**E**xcellence




# Workstream 4: Workload and Work Environment



## TERMS OF REFERENCE

1. Review the current Manpower : Workload ratio and identify ways to optimise the pharmacy workforce with an expanding scope of practice and lean manpower.
2. Perform a review on the available resources that can help to build resilience and provide support to pharmacy staff. Identify and propose solutions to overcome the challenges faced at work and of work environments.
3. Develop a strategy to help facilitate mental wellness for and build resilience in pharmacy staff, culminating with Joy In Work.

# Workstream 4: Workload and Work Environment



**Member**  
**Adj. A/Prof Angie Chew**  
CEO & Mindfulness Principal  
Brahm Centre



**Member**  
**Ms Petrina Fan**  
Pharmacy Practice Manager I  
Singapore General Hospital



**Co-chair**  
**Ms Fung Kar Yen**  
Head, Pharmacy Department,  
Ng Teng Fong General Hospital



**Member**  
**Ms Foo Shi Hui**  
Senior Pharmacy Technician,  
Changi General Hospital



**Member**  
**Ms Goh Chin Chin**  
Pharmacy Practice Manager II  
SingHealth Polyclinics




**Co-chair**  
**Dr Lou Huei-Xin**  
Advisor,  
Ministry of Health, Singapore



**Member**  
**Mr Neo Jun Kai**  
Manager  
Chief Pharmacist's Office  
Ministry of Health, Singapore




**Member**  
**Mr Ivan Ng**  
Honorary Secretary,  
Pharmaceutical Society of  
Singapore



**Member**  
**Ms Supadhara Ramaiyah**  
Head, Pharmacy Department,  
Khoo Teck Puat Hospital



**Member**  
**Mr Soo Ying Zhou**  
Manager  
Chief Pharmacist's Office  
Ministry of Health, Singapore



**Member**  
**Ms Sharon Teo**  
Human Resource Director  
National Healthcare Group



PHARMFORCE



Contact us at [nps@moh.gov.sg](mailto:nps@moh.gov.sg)