



MINISTRY OF HEALTH
SINGAPORE

HEALTH ADVISORY FOR PERSONS ISSUED STAY-HOME NOTICE

WHAT MUST BE DONE DURING THE STAY-HOME NOTICE PERIOD

1. You must remain in your place of residence at all times during the Stay-Home Notice period. Do not leave your residence, even if it is to purchase food and essentials. If necessary, you may opt for home delivery services or enlist the assistance of others for your daily necessities.
2. Avoid interaction with others you live with. You are prohibited from coming into contact with other persons (who do not stay with you) within 2 metres, other than for the purposes of receiving delivery of food or other essential supplies.
3. If sharing a house with others, stay in your own room as much as possible, and use a dedicated toilet if possible.
4. The prohibition against leaving your residence is strict. You are not permitted to leave your place of residence to use common facilities in your estate/building such as the pool, gym, or playground.
5. You may only leave your residence for medical assistance (see para 9) or for your scheduled COVID-19 test appointment at the designated testing facility, and you must return back immediately to your residence thereafter. If you are issued an electronic monitoring device and/or electronic gateway device, you should keep the device(s) with you even when leaving your residence for approved purposes by the authorities.
6. When travelling, you should use your own private vehicle, hire a taxi or a private hire car. If you use a taxi or private hire car, you should only book one from the list of contact numbers or ride-hail applications (app) provided.
 - a. For **phone booking**, please identify yourself as a person subject to a Stay-Home Notice to the hotline operator.
 - b. For **app booking**, please indicate your status as a person subject to a Stay-Home Notice by keying “SHN” in the chat/note/comment box or by checking the SHN checkbox (if provided within the app).

Please also identify yourself as a person subject to a Stay-Home Notice when boarding the vehicle. When travelling in the taxi or private hire car, you should sit alone in the back seat, with windows down and the air-conditioning turned off. Other forms of public transport (e.g. street-hail taxi / bus / train) should be avoided.

	Service Provider	Contact Number* / Mobile Application
1	ComfortDelgro Taxi (Comfort & CityCab taxis)	6333 1133 or via ComfortDelGro app
2	TransCab	6213 0997
3	SMRT	6477 5971
4	Prime	6776 7553
5	Premier	6681 9462
6	HDT	8507 9691
7	Go-Jek, Ryde, MVL(TADA)	via respective providers' app

*Operating hours: 8am - 6pm

7. If applicable, inform your employer or school that you have been issued a Stay-Home Notice as soon as possible.

CHECK FOR SYMPTOMS

8. Monitor your health closely, i.e. twice daily for fever (i.e. $\geq 38^{\circ}\text{C}$) and respiratory symptoms such as cough and breathlessness.

9. If you are unwell, seek medical attention immediately, and avoid contact with others.

- a. For emergency / life-threatening cases (such as cardiac arrest, active seizures, breathlessness, major traumas and stroke), please call 995 directly for assistance.
- b. For all other non-emergency medical needs (such as cough, fever, runny nose, or follow-up visits for chronic conditions, refilling of prescriptions, etc.):
 - If you are staying in a designated SHN facility, you may contact the hotel front desk or equivalent for assistance;
 - For Singapore citizens, permanent residents, Long-Term Visit Pass holders and short-term visitors, you may call the SHN helpline at 6812 5555;
 - For students, you may seek assistance from your educational institution; and
 - For foreign employees (including foreign domestic workers) issued with a work pass, you may contact your employer or your Singapore employment agency. However, if you have acute respiratory infection (e.g. symptoms of cough, sore throat, runny nose, loss of smell), please send your name, FIN and SHN residential address (i.e. Block, Floor, Unit No. and Postal Code) via WhatsApp (87253691) to MOM instead.

Arrangements will be made for you to receive appropriate medical attention. Please inform the staff / doctor of your travel history and that you have been issued a SHN prior to the start of the consultation.

AVOID INTERACTION WITH VULNERABLE PERSONS

10. Avoid interactions with vulnerable persons, for example, seniors aged 60 and above or persons with underlying health conditions, even if you are not experiencing any symptoms. Consider alternative accommodation if these interactions cannot be avoided.

OBSERVE GOOD PERSONAL HYGIENE

11. Maintain good personal hygiene, including regular hand washing with soap and water. Flush the toilet after use, and wash your hands before and after handling food or eating, and after going to the toilet.

12. Do not touch your face.

13. Cover your mouth when coughing or sneezing.

14. Maintain good indoor ventilation.

15. Carry out frequent cleaning of your place of residence.

16. Do not share food, crockery, utensils and other personal hygiene items.

17. If you need to leave your room e.g. to go to the toilet, avoid touching any surfaces such as doorknobs and handles, or wipe them down with disinfectant should you do so.

18. Masks are mandatory at all times when leaving the house e.g. if you need to seek medical attention.

PENALTIES FOR BREACH OF STAY-HOME NOTICE

19. Individuals who breach their Stay-Home Notice may be prosecuted under the the Infectious Diseases Act and/or the Infectious Diseases (COVID-19 – Stay Orders) Regulations 2020. First-time offenders can be fined up to \$10,000, jailed for up to six months, or both.

MINISTRY OF HEALTH
26 AUGUST 2020
