

Frequently Asked Questions



Am I eligible for the \$700 yearly withdrawal limit (i.e. I have a complex chronic condition)?

You will be eligible for the higher withdrawal limit of \$700 for the year, if you have had visits for two or more conditions listed under the CDMP, or one CDMP condition with complications, within a year.

You may also check your annual withdrawal limit by logging onto CPF Board's online services.



I am a patient with complex chronic conditions. Will I continue to have the \$700 limit until my condition improves?

The MediSave500/700 withdrawal limit will be refreshed yearly based on available data on your chronic condition, such as whether you have used MediSave for your complex chronic conditions within a year.



Frequently Asked Questions



From 2021, can I continue to withdraw from my family members' MediSave accounts to pay for my own treatment?

You may tap on your own or your family members' MediSave accounts to pay for your chronic disease treatment, up to your prevailing withdrawal limit of \$500 or \$700.

If you have already utilised a total of \$500 or \$700 for your own treatment in a year, you will no longer be able to withdraw from your own or your family members' MediSave accounts.



Where can I use MediSave500/MediSave700?

You may use MediSave500/700 at:

- Specialty Outpatient Clinics (SOCs) in public hospitals and national specialty centres
- Polyclinics
- MediSave-accredited clinics, including clinics participating in the Community Health Assist Scheme (CHAS)



MediSave

How the enhancements to MediSave500 will help you



MINISTRY OF HEALTH
SINGAPORE



For enquiries on the scheme, you may call the Healthcare hotline at 1800 222 3399 (or +65 6222 3399) from Mondays to Fridays, 8am to 5.30pm, or scan the QR code to visit our website:



Scheme Enhancements

Before 1 Jan 2021, all patients can withdraw up to \$500 per MediSave account. From 1 Jan 2021, the following enhancements will take place:

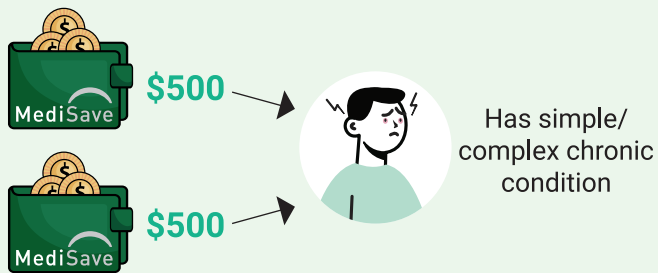
1 Higher Withdrawal Limits for Patients with Complex Chronic Conditions

Patients with complex chronic conditions can withdraw up to \$700 per year, benefitting from an extension of the scheme (i.e. MediSave700). Other patients can continue to withdraw up to \$500 per year.

2 Withdrawal Limits to be Allocated to Each Patient, Instead of Each Account

Withdrawal limits will be determined on a per-patient basis to allow for more targeted support based on an individual's condition.

BEFORE 1 JAN 2021



AFTER 1 JAN 2021

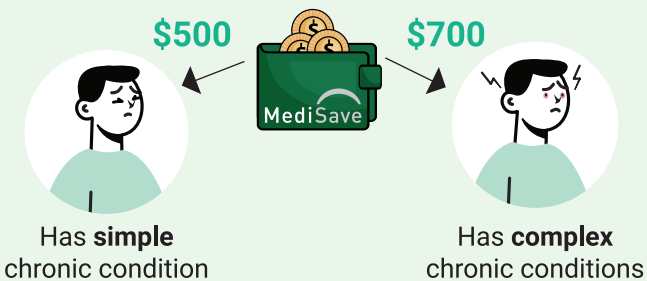
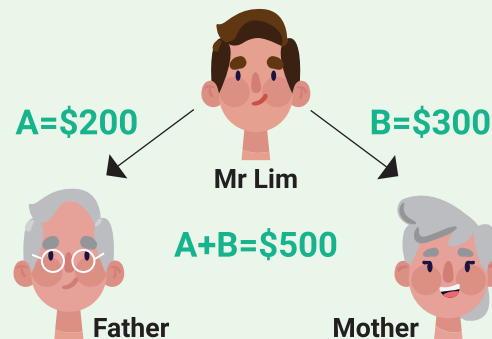


Illustration of Enhancements

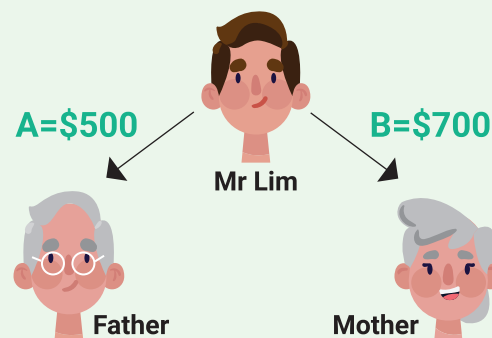
Mr Lim is the sole breadwinner in the family, with two elderly parents. His father is diagnosed with one CDMP condition (no complications) while his mother is diagnosed with multiple CDMP conditions.

BEFORE 1 JAN 2021



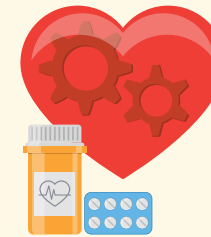
Mr Lim can withdraw up to a total of \$500 each year from his MediSave account to offset the cost of his parents' chronic disease treatment. He used \$200 for his father and \$300 for his mother.

FROM 1 JAN 2021



Mr Lim can withdraw up to \$500 each year from his MediSave for his father's chronic disease treatment. He can also withdraw up to \$700 each year from his MediSave account for his mother's chronic disease treatment as she has a complex chronic condition.

Uses of MediSave500/700



Chronic Disease Treatments

Covers treatment of 20 selected chronic diseases under the Chronic Disease Management Programme (CDMP)



Vaccinations

Can be used for recommended vaccinations under the National Childhood Immunisation Schedule (NCIS) and National Adult Immunisation Schedule (NAIS)



Screenings

Can be used for mammogram screenings for women aged 50 and above, and approved neonatal screening tests