



MINISTRY OF HEALTH
SINGAPORE

MH 78:44/1

MOH Circular No. 2/2022

3 January 2022

Licensees of Emergency Ambulance Service and Medical Transport Service

LICENCE CONDITIONS FOR THE EMERGENCY AMBULANCE SERVICE AND MEDICAL TRANSPORT SERVICE UNDER THE HEALTHCARE SERVICES ACT

The Ministry of Health (MOH) has developed Licence Conditions (LCs) that will apply to Licensees of the Emergency Ambulance Service (EAS) and Medical Transport Service (MTS) under the Healthcare Services Act (HCSA) to ensure the safe provision of the EAS and MTS.

2. The EAS LCs and MTS LCs spell out the mandatory requirements which an EAS or MTS Licensee must comply with when operating an EAS or a MTS and are applicable in conjunction with the relevant requirements stipulated in the HCSA, Healthcare Services (General) Regulations, Healthcare Services (Emergency Ambulance and Medical Transport Service) Regulations, and other relevant Regulations (e.g. Healthcare Services (Advertisement) Regulations).

3. These LCs, which are enclosed with this circular (as **Annex A** and **Annex B** for EAS and MTS Licensees respectively), are imposed by the Director of Medical Services pursuant to Section 13(1) of the HCSA, and shall take effect on **3 January 2022**. Upon these LCs coming into effect, the MOH Standards for Emergency Ambulance Service (2017) and the MOH Standards for Medical Transport Service (2017) will no longer be applicable.

4. A breach of these LCs may result in regulatory action being taken against Licensees under section 20 of the HCSA, including but not limited to —

- (a) Suspension or revocation of the Licensee's EAS/MTS licence;
- (b) Shortening the term of the Licensee's EAS/MTS licence;



Ministry of Health, Singapore
College of Medicine Building
16 College Road
Singapore 169854
TEL (65) 6325 9220
FAX (65) 6224 1677
WEB www.moh.gov.sg

- (c) Directing the Licensee to rectify the contravention, or prevent a recurrence of the contravention; and/or
- (d) Directing the Licensee to pay a financial penalty.

5. Please contact MOH by email at HCSA_enquiries@moh.gov.sg if you require any further information or clarification.

Thank you.



ASSOCIATE PROFESSOR KENNETH MAK
DIRECTOR OF MEDICAL SERVICES
MINISTRY OF HEALTH

Annexes

Annex A	Licence Conditions for EAS Licensees
Annex B	Licence Conditions for MTS Licensees