

## FREQUENTLY ASKED QUESTIONS FOR ATTENDEES/PATRONS

### A. Basic facts about Pre-Event Testing (“PET”)

#### 1. What is Pre-Event Testing (“PET”)?

- Attendees/Patrons who wish to enter the venues of selected events, businesses, or activities must obtain a negative COVID-19 test result, which we refer to as a “Pre-Event Test”. There are certain criteria to be met:
  - test must be an MOH-approved COVID-19 test;
  - test must be valid within a specified duration of time, and
  - attendee/patron must be able to produce proof of the test result.
- Attendees/Patrons must have the TraceTogether App or Token to check in via SafeEntry. Please note that other check in modes will not be accepted.

Please see question 3 for more details.

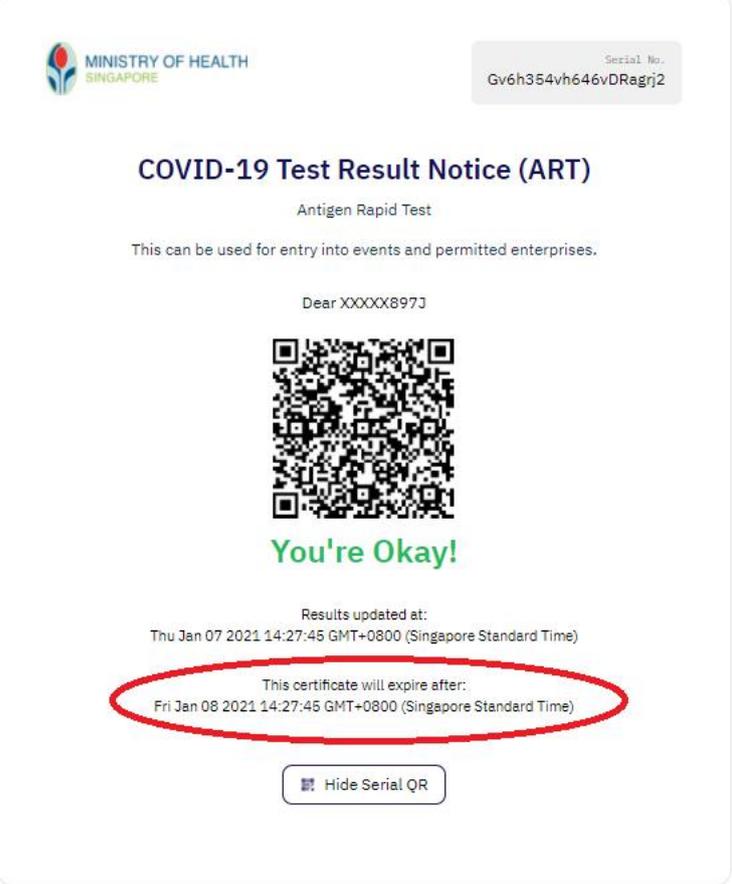
#### 2. Why is PET required?

- PET reduces the risk of a COVID-19 positive case being present hence likelihood of an outbreak occurring at events, businesses, or activities. This allows more of such activities to resume safely, in particular those with larger numbers of attendees.

#### 3. What is considered acceptable proof of my test result, for me to attend an event, business, or activity?

- If you undergo an MOH-approved COVID-19 test for the purposes of PET, your Test Provider will issue you a document stating your result and the duration of validity of your result (“**COVID-19 Test Result Notice**”).
- The validity of a negative ART or PCR Test result is 24 hours from the time you registered to take the test.
- Sample images of the COVID-19 Test Result Notice are displayed in Table 1 below. Any other documents, copies, variations in format (including screenshots and pictures) will not be recognised by Event Organisers/Relevant Enterprises.
- Before you are allowed to enter or remain at the venue of the event, business, or activity, you will need to show the Notice, and your original Government-issued photo identification (e.g. NRIC, FIN, Passport) so that the Event Organisers/Relevant Enterprises may verify that this Notice belongs to you.

Table 1: Acceptable Documents for entry into any event, business or activity requiring PET

Acceptable Documents	Images
<p><b>COVID-19 Test Result Notice (ART)</b></p> <p><i>This is a weblink that will be sent via SMS to those who undergo an ART test.</i></p> <p><i>Ensure your result is Negative and within the required validity period.</i></p>	
<p><b>PRPP ART Result Slip</b></p> <p><i>This will be issued by clinics in printed, hard-copy form.</i></p> <p><i>Ensure your result is Negative and within the required validity period.</i></p>	

## COVID-19 Test Result Notice (PCR)

*This will be issued by clinics in printed, hard-copy form.*

*Ensure your result is Negative and within the required validity period.*

  
MINISTRY OF HEALTH

**COVID-19 TEST RESULT NOTICE (PCR)**  
(Valid for 24 hours from time of swab registration)

Full Name: (as per NRIC/FIN/ Passport)	ABCDEF
NRIC/FIN/Passport Number:	S1234567A
Country of Passport Issue (only for foreigners without FIN):	Myanmar
Date & Time of Swab of Registration:	22/10/2020, 16:45
COVID-19 Test Result:	PCR NEGATIVE

To whom it may concern

This is to certify that the abovementioned has undergone a COVID-19 Polymerase Chain Reaction (PCR) Test and is eligible for entry to events and permitted enterprises where PET is mandatory until <24 hours after time of test>, after which this notice will expire.

2. For further details, please contact [clinic chain/branch, email, phone number].

Thank you.

Stamp/ Signature/Date
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Name:  
Designation:  
Test Provider/ Clinic Name/ Branch:

#### 4. Which COVID-19 test should I take for the purposes of PET?

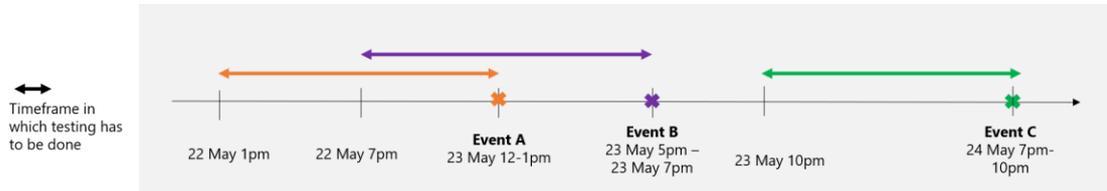
- You are strongly encouraged to take an Antigen Rapid Test (ART), rather than a Polymerase Chain Reaction (PCR) test.
- ART's quicker turnaround time gives you more assurance that your visit to the venue of the event, business, or activity can be covered by the remaining validity period of the test, after receiving the result. The time from swab registration to notification of results is typically around 30 minutes for ART, but up to 48 hours for PCR tests. Please find the list of approved test providers at <https://www.moh.gov.sg/licensing-and-regulation/regulations-guidelines-and-circulars/details/list-of-covid-19-swab-providers>.
- However, if you happen to have a negative PCR test result with a sufficient duration of validity remaining, you may obtain a corresponding COVID-19 Test Result Notice (PCR) (see template in [Table 1](#)) from any clinics offering ART or PCR testing services listed [here](#) to enter and remain in the venue of the event, business, or activity.

#### 5. How long before entering the venue of the event, business, or activity should I get tested?

- The validity of your COVID-19 Test Result Notice is 24 hours from the time you were registered in-person at the testing premises. You must not enter or stay beyond the validity period stated on your COVID-19 Test Result Notice. As such, you must get tested:
  - (a) Before the start of your visit to the event, business, or activity; and
  - (b) A maximum of 24 hours before the end of your attendance of the event, business, or activity.

- The examples set out in Diagram 1 below illustrate how far in advance you should get tested before attending/patronising an event, business, or activity.

Diagram 1: Worked Examples for when an attendee/ patron should be tested



- ✳ (a) **Attending/Patronising only Event A (23 May 12-1pm):** Attendee/Patron must be tested between 22 May 1pm and 23 May 12pm.
- ✳✳ (b) **Attending/Patronising both Event A + Event B (23 May 12pm – 23 May 7pm):** If attendee/patron gets tested before 22 May 7pm, he/she will have to obtain a second negative test result as the COVID-19 Test Result Notice has to cover him/her till end of the visit to Event B. If attendee/patron gets tested between 22 May 7pm and 23 May 12pm, one test will suffice.
- ✳✳✳ (c) **Attending/Patronising Event A + B + C (23 May 12pm – 24 May 10pm):** Attendee/Patron will have to obtain at least 2 negative COVID-19 Test Result Notices.

6. I already have a negative PCR test result. Can I use that to attend an event, business or activity that requires PET?

- You may use it if the PCR result is within the 24-hour validity window.
- You must contact any clinics offering ART or PCR testing services (<https://www.moh.gov.sg/licensing-and-regulation/regulations-guidelines-and-circulars/details/list-of-covid-19-swab-providers>) to obtain a COVID-19 Test Result Notice which certifies that you have been tested PCR negative and states the validity period of your PCR test.
- You must pay for your own PCR swab if you wish to use it for entry into the event, business, or activity. You may not use results obtained from the Government-funded swab for ARI.
- You will be required to present your COVID-19 Test Result Notice to the Event Organisers/Relevant Enterprises before you will be allowed to attend the event, business, or activity.

7. Can the same COVID-19 Test Result Notice be used for entry across multiple events, businesses, or activities?

- The same COVID-19 Test Result Notice can be used for entry to multiple events, businesses, or activities, as long as your participation or attendance is within the period of validity.
- However, we strongly recommend against going to multiple events, businesses, or activities within 24 hours. While the PET and SMM measures serve to reduce the risk of transmissions, they are not entirely risk free. Event-hopping or attending multiple events or activities could put you at higher risk of being infected or transmitting infection, as we have seen in several overseas clusters.

8. Will I need to be tested daily if I am attending the same event, business, or activity across multiple days?

- Yes. The negative COVID-19 Test Result is only valid for 24 hours from the time that you were registered at the testing premises. You will not be allowed to remain at the venue of the event, business, or activity when your Test Result Notice expires. Doing so would be an offence.

9. What must I bring with me when going to get tested?

- You are required to bring an internet-enabled mobile device with SMS service for results notification, as well as your original Government-issued photo identification documents (e.g. NRIC, employment pass, passport) as proof of your identity. This is because your ART result will be hosted on a weblink which will be sent to you via SMS (see sample screenshot in Table 1). You will need to click on this link to show your negative results to the Event Organisers/Relevant Enterprises before entry to the event, business, or activity.
- If you do not have a mobile device, your approved test provider will make alternative arrangements to issue you your test result.

10. I already did an ART self-test at home within the last 24 hours and had a negative result, do I still need to take a Pre-event Test (PET) prior to an event that I wish to attend?

- Yes, you do. ART self-tests performed at home cannot be used for PET. For more information on ART self-tests, please visit [go.gov.sg/selftestart](https://go.gov.sg/selftestart).

## B. Exemption from PET

11. I have recovered from COVID-19. Can I be exempted from PET?

- If you have recently recovered from COVID-19, you may be issued a PET Exemption Notice (“**PET Exemption Notice**”). With the PET Exemption Notice, you will be allowed to enter or remain at the venue of the event, business or activity, as long as it is within the validity period specified in your Notice.
- You are exempted from PET within 270 days from the:
  - 1<sup>st</sup> positive PCR test obtained in Singapore; or
  - 1<sup>st</sup> positive PCR test obtained overseas, provided that you have an accompanying positive Serology test result obtained in Singapore and proof of your PCR test results overseas.
- If you meet the above criteria, you may obtain a PET Exemption Notice from any clinics offering ART or PCR testing services (<https://www.moh.gov.sg/licensing-and-regulation/regulations-guidelines-and-circulars/details/list-of-covid-19-swab-providers>).
  - If you were only tested positive for COVID-19 overseas and not in Singapore, you will be required to present proof of your earliest overseas positive PCR test result.
  - If you have not undergone a serology test before, you will be required to undergo one and be tested serology positive before a PET Exemption Notice can be issued.
  - If you are tested serology negative, you will not be exempted from PET.

12. I have received my COVID-19 vaccination. Can I be exempted from PET?

- Attendees/Patrons who have completed the full vaccination regimen in Singapore under the national vaccination program (i.e. using PSAR authorised vaccines) and have had sufficient time to develop sufficient protection (i.e. two weeks after the second dose of the Pfizer-BioNTech/Comirnaty or Moderna COVID-19 vaccination) will be exempted from PET. You may check your vaccination status on the TraceTogether or HealthHub application.
  - You will need to bring your internet-enabled mobile device with the updated TraceTogether app installed on the day of the event, business, or activity. If you do not have a mobile device, please bring along your working TraceTogether token.
  - You must bring your original Government-issued photo identification document, e.g. NRIC, employment pass, passport, etc., on the day of the event, business, or activity for identity verification purposes.
  
- Table 2 below summarises the cases where an attendee/patron is exempted from PET.

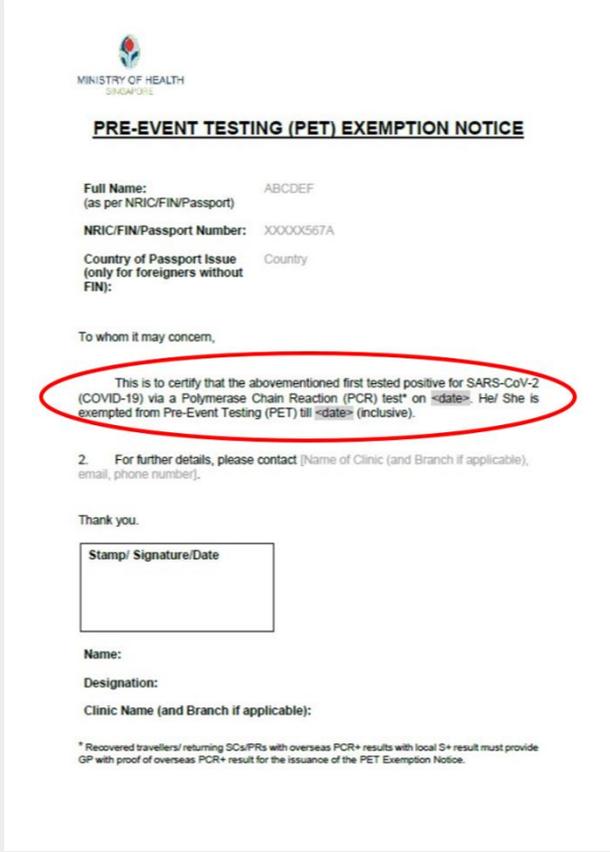
Table 2: Exemption Policy for PET

CASES	EXEMPTION POLICY
No PCR, pooled PCR- or, PCR- (> 24 hrs), ART- (> 24 hrs)	Not Exempted from PET
Serology-positive (S+) only	Not Exempted from PET
Discharge memo only (without PET Exemption Notice)	Not Exempted from PET
Recovered Attendees/Patrons with PET Exemption Notice  <i>a) 270 days from the date of the earliest PCR+ result performed in Singapore <u>or</u></i>  <i>b) 270 days from overseas PCR+ result if S+ result obtained in Singapore</i>	Exempted from PET
Recovered Attendees/Patrons who do not fall into either of the two categories in the row immediately above	Not Exempted from PET
Vaccinated Attendees/Patrons who have completed the full vaccination regimen in Singapore under the national	Exempted from PET

<p>vaccination program (i.e. using PSAR authorised vaccines) and have had sufficient time to develop sufficient protection (i.e. two weeks after the second dose of the Pfizer-BioNTech/Comirnaty or Moderna COVID-19 vaccination)</p>	
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- An image of the PET Exemption Notice is displayed in Table 3 below. Any other documents, copies, variations in format (including screenshots and pictures) will not be recognised by Event Organisers/Relevant Enterprises.
  - Before you are allowed to enter or remain at the venue of the event, business, or activity you will need to show the Notice and your original Government-issued photo identification (e.g. NRIC/FIN/Passport) so that the Event Organisers/Relevant Enterprises may verify that this Notice belongs to you.

Table 3: Acceptable Documents for entry into any event, business, or activity requiring PET

Acceptable Documents	Images
<p><b>PET Exemption Notice</b></p> <p><i>This will be issued by clinics offering ART or PCR testing services in printed, hard-copy form.</i></p> <p><i>Ensure your notice is within the required validity period.</i></p>	

13. Are children exempted from PET?

- No. All children must be tested regardless of age.

- If the approved test provider is not comfortable with swabbing children or if you expect your children to resist swabbing, you should seek testing services for your children from a clinic that can swab children of that age (see <https://www.moh.gov.sg/licensing-and-regulation/regulations-guidelines-and-circulars/details/list-of-covid-19-swab-providers> for a list of providers and the ages they are able to swab).
  - Alternatively, you may consider not bringing children to the event, business, or activity if you anticipate that testing them will be challenging.
14. Do I need to undergo PET if my visit to the event, business, or activity starts within my PET exemption period but ends in the middle of the exemption period?
- Yes. To remain at the venue of the event, business, or activity, you must obtain a new COVID-19 Test Result Notice before the validity period of your PET Exemption Notice ends.
15. Am I still required to undergo PET if I'm on Rostered Routine Testing (RRT)?
- Yes, you are still required to undergo PET. However, if your latest RRT test result negative (either ART-negative, or non-pooled PCR-negative) and is within the 24 hours validity period, you can use that to obtain a COVID-19 Test Result Notice to gain entry into the event, business or activity without doing any additional ART/PCR.

### C. ART

16. How long is the entire ART process?
- For most attendees/patrons, the time of registration at the testing premises to the time of results notification should not take longer than an hour.
17. What happens during an ART?
- The exact test procedure varies between test kits and approved test providers.
  - One sample test workflow is as follows: After registration, you will be directed to a sample collection area where a swabber will ask you to lower your mask, just enough to expose your nostrils. The swabber will then insert a swab stick 2.5 cm up one nostril, and rotate it for 5 times, and leaving it in for an additional 5 seconds thereafter. The process is repeated for the other nostril.
  - Once obtained, the sample is tested, and the test results are subsequently read and submitted. The entire process from registration to result notification may take up to an hour.
  - For more details, you can see the ART video at <https://youtu.be/i7bvzcly68c>.
18. What should I do if I test ART-positive or ART- invalid<sup>1</sup>?
- An ART-positive or ART-invalid result suggests that you may have been infected with COVID-19 and must seek a confirmatory PCR test as soon as possible and self-isolate until you are tested PCR negative. **You must follow up with only a confirmatory PCR test and you must not obtain another COVID-19 Antigen Test**, Even if you do subsequently obtain an ART-negative result, you will not be permitted entry until you have obtained a negative PCR result.

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<sup>1</sup> 'An 'ART-invalid' test result means that your sample(s) has been tested twice by an antigen test provider and in there was no conclusive finding in both instances as to whether the you tested positive or negative. Anyone who tests ART-invalid is subject to the same requirements as an someone who tests ART-positive.

- If a confirmatory PCR test is available at the same location as where the ART was administered and you wish to have it administered there, you must notify the approved test provider and self-isolate immediately in the designated isolation area until the confirmatory PCR test is administered by your approved test provider.
- Alternatively, the approved test provider must issue you with a referral document entitled 'Referral for Confirmatory PCR Test', which may be used to obtain a Government-funded confirmatory PCR test at any Swab-And-Send-Home (SASH) PHPC or at a Regional Screening Centre (RSC) if your approved test provider has booked a PCR test appointment for you.
- After receiving the referral document, you must immediately return to your place of accommodation (via private transport or via taxi/private hire vehicles with the windows rolled down) and self-isolate there. You may only leave your place of accommodation to undergo the confirmatory PCR test, or if it is necessary for the purposes of seeking medical treatment.
- If you were referred by the approved test provider to a SASH PHPC, you should make an earliest appointment with a SASH PHPC to obtain a Government-funded confirmatory PCR test.
- If you were referred to a RSC by the approved test provider, you should show up at the respective RSC at their appointment time as indicated on your appointment slip.
- If the result of the confirmatory PCR test indicates that you are negative for COVID-19 infection, you can stop your self-isolation. If the result is positive or presumptive-positive, you are to continue your self-isolation and await a phone call from MOH, which will provide instructions on the follow-up actions required.
- You may also obtain your confirmatory PCR tests at the venue where you tested ART-positive/ART-invalid, if the Event Organisers/Relevant Enterprises had arranged for PCR swab services to be provided at the same location.

19. What should I do if I feel unwell?

- If you feel unwell, please seek advice from a medical professional as soon as possible for further assessment. You will not be able to take ART if you display any acute respiratory infection (ARI) symptoms such as cough or fever.
- Please avoid attending an event, business, or activity when unwell.

**D. Payment**

20. Will the government pay for PET?

- No. You are responsible for paying for your own PET.
- For indicative ART or PCR costs, please refer to this list of MOH-approved COVID-19 swab providers at <https://www.moh.gov.sg/licensing-and-regulation/regulations-guidelines-and-circulars/details/list-of-covid-19-swab-providers>.
- Please contact the Event Organiser/Relevant Enterprise to enquire about any fees involved if testing is provided at their venue.

21. Will the government pay for the confirmatory PCR test for those who test positive/invalid on an ART?

- If you test ART-positive or ART-invalid, you may obtain a Government-funded confirmatory PCR test at any SASH PHPC clinic. To obtain the Government-funded PCR test, you will be required to present a standard MOH referral document issued by

the approved test provider. Do note that it may take up to 48 hours for results to be available.

- You may also obtain your confirmatory PCR test from a non-SASH Test Provider, but these tests will not be funded by the government.
- Some test providers may offer you with an option to undergo PCR tests with fast turnaround times (within a few hours or less). Please note that these tests will not be funded by the government.

22. Do I get a refund if I get denied entry to the event, business, or activity from testing ART-positive / ART-invalid, or from not having a valid PET Exemption Notice?

- Please enquire with your Event Organiser/Relevant Enterprise.

## E. Penalties

23. What are the penalties for entering or remaining in an event, business, or activity that requires PET if I fail to provide the required documents?

- a. You will be denied entry into or be asked to leave the venue if you are unable to provide the required documents.
- b. You may also be in breach of Control Order Regulations where a person who, without reasonable excuse, contravenes a control order, commits an offence and shall be liable on conviction —
  - i. to a fine not exceeding \$10,000 or to imprisonment for a term not exceeding 6 months or to both; or
  - ii. in the case of a second or subsequent offence, to a fine not exceeding \$20,000 or to imprisonment for a term not exceeding 12 months or to both.

## F. Miscellaneous

24. Will I need to observe Safe Management Measures (SMMs), even when everyone at the event, business or activity has tested negative?

- Yes, PET does not replace the need for SMMs. The tests reduce the probability that an infected person enter the venue. If an infected person tests antigen negative (i.e. false negative) and enters the venues of the event, business, or activity, SMMs will reduce the likelihood of him/her transmitting the virus to other people at the venue and sparking off a large cluster of infections. Both PET and SMMs continue to be the key measures that Singapore has implemented to stem the spread of COVID-19 as we open our economy and society further.

25. Where will I be able to view my ART results?

- You will be able to view your ART results on HealthHub. The ART results will be displayed in the 'COVID-19 Test Results' section. An example is illustrated in Diagram 2 below

*Diagram 2: Examples of ART results within HealthHub*

