



**THE NATIONAL INFECTION PREVENTION AND  
CONTROL STANDARDS  
FOR ACUTE HEALTHCARE FACILITIES**

**2019**



## INTRODUCTION

This document presents the standards for an infection prevention and control (IPC) programme in acute healthcare facilities in Singapore. The National Infection Prevention and Control Committee was commissioned by the Ministry of Health to develop the standards in consultation and collaboration with the IPC community.

### **Purpose of the standards**

The purpose of the standards is to provide (i) a quality assurance mechanism to ensure relevant systems are in place and (ii) a quality improvement mechanism to realise aspirational or developmental goals. This document provides a checklist for self-assessment of the performance of an acute healthcare facility. The standards closely model the '*National Infection Prevention and Control Guidelines for Acute Healthcare Facilities, 2017*', and aligns with the regulatory requirements. Recommendations from the World Health Organisation's 'Guidelines on core components of Infection Prevention and Control Programmes at the National and Acute Health Care Facility Level' were incorporated into the standards. This document serves as an in-use consultation document for one year (7 May 2019 – 6 May 2020) for all acute healthcare facilities in Singapore (with the exception of the Institute of Mental Health which is more similar to a long term care setting).

### **How to use the standards?**

The standards are grouped by the following components:

- a) Governance and management
- b) Human resource
- c) Infection Prevention and control structures, systems and processes
- d) Surveillance
- e) Outbreak management
- f) Hand hygiene
- g) Environmental and facilities management
- h) Antimicrobial resistance
- i) Microbiological support
- j) Emergency preparedness and response.

Each standard is made up of “core” and “expected” elements. Core elements define activities fundamental for the IPC programme. Expected elements identify good-to-have activities where healthcare facilities can work towards to improve their IPC programme. The expected elements may develop into core elements in future. The IPC standards will be regularly reviewed. During future reviews new core/expected elements may be introduced.

Accompanying the set of standards is a workbook that can be used as a tool to review the existing IPC programme. The workbook is available in [Annex A](#).



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## CHAPTER 1. GOVERNANCE AND MANAGEMENT

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### **Intent**

This chapter stipulates the standards for effective governance and management of an IPC programme. The intention of the set of standards in this chapter is to ensure:

- a) Reporting structure is linked with healthcare quality, clinical governance, medical board;
- b) Clear lines of accountability and responsibility for providing a safe, effective and clean environment which minimizes and reduces the risk of infection among service users, staff and visitors; and
- c) The number of staff, including the number of IPC Staff, are at levels that provide the highest levels of safety for the service user. The number/ratio of IPC staff in health and social care facilities should represent the highest levels of quality and safety to service users. It is recommended that all health and social care facilities ensure that the ratio of IPC staff meets national and international best practice.

**Standard 1.1. The licensee of the hospital (e.g. Chief Executive Officer) is accountable for hospitals for the overall management, implementation and monitoring of the IPC programme.**

This standard comprises the following elements:

*Element 1.1.1.* Licensee of the hospital ensures that the IPC programme responsibilities, goals and functions are clearly defined. [Core element]

*Element 1.1.2.* Licensee of the hospital ensures IPC programme is integrated into the overall corporate plan of the hospital and includes IPC outcomes as a KPI in the balanced scorecard for the hospital. [Core element]

*Element 1.1.3.* Continuing support for the IPC programme is an organizational priority. [Core element]

*Element 1.1.4.* Licensee of the hospital ensures that evaluation of the performance of the IPC programme is performed in a blame free institutional culture (culture where no blame is ascribed to individual actors, and most errors are viewed largely as system-based. It does not exclude accountability when traceable to truly negligent actions). [Expected element]

**Standard 1.2. The Governing Board of the hospital regularly receives information relating to rates of infection across the respective facilities in order to measure the management of healthcare-associated infections (HAIs).**

This standard comprises the following element:

*Element 1.2.1.* State of the IPC goals and strategies and the impact of the IPC activities are regularly reported to the Board of Directors. [Core element]

*Element 1.2.2.* Regular reports on surveillance indicators are shared with the Board of Directors. This information is dealt with and responded to in a timely and efficient manner in order to prevent, control and reduce the risk of the spread of infection. [Core element]

*Element 1.2.3.* Regular reports on outbreaks and outbreak threats are shared with the Board of Directors. This information is dealt with and responded to in a timely and efficient manner in order to contain the outbreaks. [Core element]

**Standard 1.3. Financial and manpower resources are allocated to organise and execute the IPC programme.**

This standard comprises the following elements:

*Element 1.3.1.* There is an annual budget to support the IPC programme. [Core element]

*Element 1.3.2.* An IPC department/unit (operational team) is set up for the overall management, implementation and monitoring of the IPC programme in the hospital. [Core element]

*Element 1.3.3.* IPC medical staffing levels (at least 0.1 FTE per 100 beds) is responsible for leading the IPC department/unit (operational team), implement IPC programme recommendations; intervene when clinical or other practices pose risks. [Core element]

*Element 1.3.4.* IPC non-medical IP practitioners staff levels (at least 1 FTE per 115 acute care beds OR 1 FTE per 100 acute care beds if there are high risk activities e.g. dialysis) [Expected element]

*Element 1.3.5.* A multi-disciplinary IPC Committee is appointed with clear defined terms of reference and lines of accountability and reports to senior management. The committee's responsibilities include annual goal setting and programme evaluation. It is comprised of members from a variety of disciplines; The goal of this interdisciplinary task force is both to bring together individuals with expertise in different areas of healthcare and ensure involvement of the senior management. The IPC Committee supports the implementation and execution of the IPC programme by the IPC department/unit staff. [Core element]

## CHAPTER 2. HUMAN RESOURCE MANAGEMENT

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### **Intent**

This chapter stipulates the standards to ensure adequate IPC training and education is provided to IPC staff, infection control link officers/nurses (ICLO/N), general staff, patients and their families, and occupational health programme is in place. The intention of the set of standards is to reduce infection rates by:

- a) The provision of a continuous and ongoing education programme for IPC staff as well as all staff to increase awareness of Infection Prevention and Control issues and improve service user safety; and
- b) Staff health and safety should also be protected with the provision of an occupational health service to deal with occupational incidents in a prompt and effective manner.

**Standard 2.1. The supervisor/manager and staff of the IPC department/unit are trained and qualified to manage the IPC programme for the hospital's size, complexity of activities, and level of risks, as well as the programme's scope. Their qualification(s) may be met through education; training; experience; and certification or licensure.**

This standard comprises the following elements:

*Element 2.1.1.* The person(s) charged with directing the IPC programme is qualified and trained in IPC (e.g. completion of CIC, APSIC, SHEA training courses)  
[Core element]

*Element 2.1.2.* The IPC staff received both initial and periodic specialised training in IPC. Staff should receive formal IPC training within 2 years of hire (e.g. successful completion of CIC, APSIC, SHEA training courses or its equivalent). [Core element]  
(e.g. any of above courses or its equivalent)

*Element 2.1.3.* IPC liaison personnel have received training to perform their roles.  
[Core element] (e.g. any of above courses or its equivalent)

*Element 2.1.4.* Financial resources are provided for continuing professional education of the IPC staff. [Core element]

**Standard 2.2. The hospital provides basic education about IPC to all staff and other professionals. The staff education includes policies, procedures, and practices of the IPC programme.**

This standard comprises the following elements:

*Element 2.2.1.* Both initial and periodical basic training on IPC principles and practices for all health care personnel are provided regularly. Orientation programmes include IPC component for all new staff and appropriate use of PPE. [Core element]

*Element 2.2.2.* Staff education includes hospital-specific IPC policies and procedures. There is a system for monitoring and improving staff compliance with IPC policies and procedures, and is linked to educational programmes. [Core element]

*Element 2.2.3.* Continuing education address IPC needs of the organization with regard to content, target audience and timing of the education (e.g. scheduled continuing education, special education based on specific needs such as outbreak). Periodic staff education is provided in response to significant trends in infection data. [Core element]

*Element 2.2.4.* IPC education is evaluated to ensure that it is current, relevant and effective. [Core element]

*Element 2.2.5.* Resources are allocated to conduct IPC education to achieve the educational goals of the programme (includes IT support). [Core element]

### **Standard 2.3. The hospital provides education about infection prevention and control to patients and families.**

This standard comprises the following elements:

*Element 2.3.1.* Patients and families can describe how this education is provided (e.g. information included in the admission or discharge packet, video, signage, in-person training). [Core element]

*Element 2.3.2.* Patients and families are empowered to ensure IPC practices are complied with. [Core element]

### **Standard 2.4. Staff health and safety in relation to IPC is protected.**

This standard comprises the following elements:

*Element 2.4.1.* At time of employment, staff are evaluated for conditions relating to communicable diseases that can be spread in healthcare setting. [Core element]

*Element 2.4.2.* There is easy access to PPE that is appropriate to the task. [Core element]

*Element 2.4.3.* The hospital follows recommendations of MOH for immunization of healthcare personnel, including offering Hepatitis B and influenza vaccination. [Core element]

*Element 2.4.4.* The hospital is compliant with mandatory reporting requirements for notifiable diseases, and notifiable outbreaks. [Core element]

*Element 2.4.5.* There is a policy for post-exposure management of infectious diseases encountered at work. [Core element]

*Element 2.4.6.* Prevention and monitoring of occupational biological risks is organized. [Core element]

FOR CONSULTATION

## CHAPTER 3. INFECTION PREVENTION AND CONTROL PROCESSES

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### **Intent**

This chapter stipulates the standards to ensure structures are in place to effectively implement a comprehensive IPC programme to reduce the risks of HAIs in patients and health care workers. The intention of the set of standards is to ensure:

- a) Risk based approach to run programmes to reduce risks of HAIs;
- b) Strategy to deal with urgent critical issues and plans for enhancement over years; and
- c) There is a comprehensive programme that crosses all levels of the hospital, to reduce the risk of healthcare-associated infections in patients and healthcare workers.

**Standard 3.1. The IPC programme is based on current scientific knowledge, accepted practice guidelines, and Singapore’s laws and regulations.**

This standard comprises the following elements:

*Element 3.1.1.* IPC policies and guidelines meet the requirements of the national IPC guidelines. [Core element]

*Element 3.1.2.* IPC policies and guidelines are reviewed and updated as required on a regular basis. [Core element]

**Standard 3.2. Infection control risks are identified annually and an annual plan is developed with risk-reduction goals and measurable objectives.**

This standard comprises the following elements:

*Element 3.2.1.* The IPC programme includes an annual infection risk assessment that evaluates and prioritises potential risks for infections, contamination, and exposures and the programme’s preparedness to eliminate or mitigate such risks, based on the demographic profile of the population. [Core element]

*Element 3.2.2.* The priorities identified from the risk assessment are incorporated into the annual work plan. [Core element]

*Element 3.2.3.* Infection control strategies are implemented to reduce the rates of infection for the identified priorities. Initiatives are planned in accordance to identified priorities to reduce HAI. [Core element]

*Element 3.2.4.* The IPC programme is reviewed at least once a year to reassess the organization's needs and to determine which elements are required to continue to meet the goals of the programme for that healthcare setting. [Core element]

*Element 3.2.5.* Strategic actions are taken to improve the programme. [Core element]

*Element 3.2.6.* Annual goals are set to strategically enhance the programme over time. Relevant KPIs are defined and monitored. [Core element]

*Element 3.2.7.* Annual IPC goals are shared with staff (verify with staff on awareness). [Core element]

**Standard 3.3. The IPC Department/Unit has the responsibility and authority to monitor and advises on the implementation of the IPC Programme.**

This standard comprises the following elements:

*Element 3.3.1.* The IPC department/unit ensures that the IPC programme meet current national standards and requirements as well as the requirements of the organization. [Core element]

*Element 3.3.2.* The IPC Department/Unit meets at least monthly to review performance against IPC programme goals. [Core element]

*Element 3.3.3.* The IPC Department/Unit conducts prospective outcome indicator measurement for signal surveillance, process indicator measurement, or point prevalence surveillance. [Core element]

*Element 3.3.4.* Regular reports on surveillance results are sent to the senior management, board and relevant stakeholders (e.g. quarterly). [Core element]

*Element 3.3.5.* Regular audits are done systematically to evaluate efficacy of implementation of IPC policies and procedures; and timely feedback is given to hospital management and relevant stakeholders for follow-up action, and for use in hospital's education programmes. [Core element]

**Standard 3.4. The IPC programme is coordinated involving physicians and nurses, and others and the IPC professionals.**

This standard comprises the following elements:

*Element 3.4.1.* Regular meetings are held between IPC department/unit and the multi-disciplinary ICC. [Core element]

*Element 3.4.2.* Regular meetings are held between IPC department/unit and the IC liaison personnel. [Core element]

**Standard 3.5. Information management systems support the infection prevention and control programme.**

This standard comprises the following elements:

*Element 3.5.1.* IT support is available to support IC education and training.  
[Core element]

*Element 3.5.2.* IT support is available to support IC surveillance activities.  
[Core element]

*Element 3.5.3.* IT support is available to support IC audit activities. [Core element]

FOR CONSULTATION

## CHAPTER 4. SURVEILLANCE PROGRAMME

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### **Intent**

The overall purpose of Surveillance is to reduce the incidence of HAIs and therefore reduce the associated morbidity, mortality, and costs. A Surveillance Programme also provides useful data on incidence and types of infections which can be used to determine the efficacy of IPC practices but also to better identify future preventative practices and risk factors. Surveillance followed by action for improvement can have a significant impact on rates of HAIs. This chapter stipulates a set of standards to ensure HAIs and antimicrobial resistance are monitored, audited and reported through a systematic Surveillance Programme.

### **Standard 4.1. There is a defined and documented Surveillance Programme. Information is used to evaluate and support the activities of the IPC Programme.**

This standard comprises the following elements:

*Element 4.1.1.* There is a surveillance programme in line with national guidelines to monitor incidence of epidemiologically important organisms (e.g. CP-CRE) and targeted HAIs. [Core element]

*Element 4.1.2.* Surveillance data is used to implement corrective actions rapidly when transmission of epidemiologically important organisms (e.g. CP-CRE) or increased rates or persistently elevated rates of HAIs are detected. [Core element]

*Element 4.1.3.* Information from the surveillance programme is reported on at least a 6-monthly basis to Senior Management and Board of the hospital. [Core element]

*Element 4.1.4.* Professionals responsible for surveillance activities are trained in basic epidemiology, surveillance and IPC. [Expected element]

*Element 4.1.5.* IPC team has sufficient time (but no more than 30%) to perform surveillance activities e.g. 10 or more hours per week for every 100 beds. [Expected element]

*Element 4.1.6.* Surveillance is conducted with active data collection methods and standardized case definitions (Data collection is active when data are actively sought out, e.g. gathered by surveillance personnel by reviewing medical records and laboratory data on a regular basis. Surveillance is passive when the receiving side just waits for data reports to be sent in). [Core element]

*Element 4.1.7.* Surveillance data is analysed and disseminated to all interested parties (Reports contain both analysis and recommendations, up-to-date information is available and known in all departments involved in surveillance). [Core element]

## CHAPTER 5. OUTBREAK MANAGEMENT

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### **Intent**

The efficient detection and management of outbreaks is essential for minimising the impact of an outbreak on all implicated persons. This chapter stipulates a set of standards to ensure infection outbreaks are detected, managed and controlled in a timely, efficient and effective manner in order to reduce and control the spread of infection.

### **Standard 5.1. Outbreaks are managed in a systematic manner.**

This standard comprises the following elements:

*Element 5.1.1.* There is an Outbreak Management Policy. [Core element]

*Element 5.1.2.* Prompt notification systems are in place for suspected or confirmed outbreaks. [Core element]

*Element 5.1.3.* MOH is informed of:

- a) Any patient or staff with a notifiable disease under the Infectious Diseases Act (IDA) within stipulated time; and
- b) Outbreaks of hospital acquired infections that fulfil MOH's criteria for reporting within stipulated time.

[Core element]

*Element 5.1.4.* Outbreak reports are compiled at end of the outbreak management where these reports include lessons learnt and recommendations to enhance the IPC programme, where relevant. [Core element]

### **Standard 5.2. The Outbreak Management Policy includes escalation of reporting to the cluster Risk Management Office, Leadership and the Ministry of Health.**

This standard comprises the following elements:

*Element 5.2.1.* There are established systems to notify MOH and cluster risk management office of outbreaks that fulfil MOH's criteria for reporting within required time frame. [Core element]

### **Standard 5.3. In the event of an outbreak, the IPC Team / Outbreak Control Team liaises directly with the appropriate head of services – this should lead to the development of a clear, documented and well communicated operational plan (including resource consequences) for managing and containing the outbreak. This should include appropriate monitoring mechanisms.**

This standard comprises the following elements:

*Element 5.3.1.* Respective heads and supervisors are notified promptly of outbreaks at their clinical areas upon identification by the IPC team. [Core element]

*Element 5.3.2.* Outbreaks are closely monitored and regular updates are given to relevant stakeholders and hospital leaders. [Core element]

FOR CONSULTATION

## CHAPTER 6. HAND HYGIENE

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### **Intent**

Hand hygiene is recognised internationally as the single most important preventative measure in the transmission of infection, particularly in health and social care facilities. Hand hygiene refers to the use of soap/disinfectant and water as provided at a wash-hand basin, and also the use of alcohol hand gels which can be used to decontaminate hands if not visibly dirty or soiled. This chapter stipulates a set of standards to ensure:

- a) Hand Hygiene practices that prevent, control and reduce the risk of the spread of HAIs are in place; and
- b) A culture of Hand Hygiene is embedded in the facility.

### **Standard 6.1. A multidisciplinary, multifaceted hand hygiene programme must be developed and implemented in all health care settings.**

This standard comprises the following elements:

*Element 6.1.1.* There is a competency-based training programme for hand hygiene for all staff. [Core element]

*Element 6.1.2.* A self-assessment on current hand hygiene activities is done annually (e.g. using the WHO Hand Hygiene Self-Assessment Framework). The results are used to develop initiatives to enhance hand hygiene compliance. [Expected element]

### **Standard 6.2. The WHO multimodal strategy is used to develop initiatives for improvement.**

This standard comprises the following elements:

*Element 6.2.1.* Alcohol based handrub is easily available at the point of care. [Core element]

*Element 6.2.2.* There is mandatory training of all staff at time of employment and at least ongoing education on hand hygiene annually. [Core element]

*Element 6.2.3.* Direct observation of hand hygiene and alcohol-based handrub consumption is monitored every 3 months or more often. [Core element]

*Element 6.2.4.* Hand hygiene information is easily available in the hospital. [Core element]

**Standard 6.3. There are policies, procedures and systems for hand hygiene practices to reduce the risk of the spread of infection.**

This standard comprises the following elements:

*Element 6.3.1.* Hand hygiene policy promote preferential use of alcohol-based hand rub over soap and water except when hands are visibly soiled (e.g. blood, body fluid). [Core element]

*Element 6.3.2.* WHO 5 moments for hand hygiene is understood by staff. [Core element]

*Element 6.3.3.* Staff are aware and practise hand hygiene after removal of gloves. [Core element]

**Standard 6.4. Hand hygiene practices and policies are regularly monitored and evaluated. The information collected is used to improve the service provided.**

This standard comprises the following elements:

*Element 6.4.1.* Regular hand hygiene audits are done on compliance to hand hygiene. [Core element]

*Element 6.4.2.* Feedback on hand hygiene performance is given to staff. [Core element]

## CHAPTER 7. ENVIRONMENT AND FACILITIES

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### **Intent**

The risk of the spread of infection is significantly reduced when the physical infrastructure and environment of the facility are at levels described in various national and international documents. It is therefore vital that the physical environment is planned and maintained to maximise service user safety and the needs of the community it serves. It is also essential that high levels of cleanliness and hygiene are maintained to ensure the safety and well-being of its service users and staff. This chapter stipulates a set of standards to ensure the physical environment, facilities and resources are managed to minimise the risk of infection to service users, staff and visitors.

### **Standard 7.1. Adequate resources must be devoted to Housekeeping Services in all health care settings.**

This standard comprises the following elements:

*Element 7.1.1.* There is a single individual with assigned supervisory responsibilities in housekeeping. [Core element]

*Element 7.1.2.* There are written procedures for cleaning and disinfection of care areas and equipment. [Core element]

*Element 7.1.3.* All housekeeping staff are trained on use of PPE, type of disinfectants and method of cleaning. [Core element]

### **Standard 7.2. Cleaning schedules are developed, with frequency of cleaning reflecting whether surfaces are high-touch or low-touch, the type of activity taking place in the area and the infection risk associated with it; the vulnerability of the client/patients/residents housed in the area; and the probability of contamination.**

This standard comprises the following elements:

*Element 7.2.1.* There is a table of cleaning schedule for various parts of the hospital. [Core element]

*Element 7.2.2.* Clear responsibilities are defined amongst healthcare workers on cleaning of the work area. [Core element]

### **Standard 7.3. There should be a process in place to measure the quality of cleaning in the health care setting.**

This standard comprises the following elements:

*Element 7.3.1.* Methods of auditing include both visual assessment and if possible one of the following tools: residual bio burden or environmental marking.

[Core element]

*Element 7.3.2.* Results of cleaning audits are collated and analysed with feedback to staff. [Core element]

*Element 7.3.3.* There is a competency-based training programme for environmental cleaning. [Core element]

**Standard 7.4. An environmental action plan should be developed to identify and correct cleaning deficiencies.**

This standard comprises the following element:

*Element 7.4.1.* An annual environmental hygiene plan is developed in consultation with relevant stakeholders. [Core element]

**Standard 7.5. The structural design and layout of each hospital complies with evidence based best practice for IPC, risk management and other specialised design specifications for healthcare facilities.**

This standard comprises the following elements:

*Element 7.5.1.* There are at least 1:10 beds with hand washing sinks hospital-wide and 1:1 in isolation rooms and ICUs. [Core element]

*Element 7.5.2.* There is physical separation for storage of clean and dirty items. [Core element]

*Element 7.5.3.* There is a minimum clearance of 1.5 m between edges of bed to another bed in multiple patient bedrooms. [Core element]

*Element 7.5.4.* The isolation unit should have a minimum size of 25m<sup>2</sup> to meet isolation needs in the hospital. [Expected element]

*Element 7.5.5.* Negative pressured isolation rooms are at negative pressure to adjacent areas and corridor (check display panel). [Core element]

**Standard 7.6. The IPC Team is consulted at all stages of the planning and implementation process and during all, new builds, environmental/systems repairs and refurbishments.**

This standard comprises the following element:

*Element 7.6.1.* The IPC Team is represented in committees responsible for construction and renovation planning. [Core element]

**Standard 7.7. The possible spread of infection is minimised during construction/renovation/demolition.**

This standard comprises the following element:

*Element 7.7.1.* The hospital implements IC measures relevant to construction, renovation, demolition, and repairs including performance of an IPC risk assessment before a project is started. [Core element]

**Standard 7.8. Safe handling of linen is required to prevent exposure of environmental services workers and laundry staff to infection risk.**

This standard comprises the following elements:

*Element 7.8.1.* Used linen soiled with blood, body fluids, secretions and excretions are handled, transported and processed in a manner that prevents skin and mucus membrane exposure. [Core element]

*Element 7.8.2.* There is clear segregation of clean and contaminated linen. [Core element]

*Element 7.8.3.* Clean linen is packaged, stored and transported in such a way as to protect it from contamination. [Core element]

**Standard 7.9. Disposal of infectious waste and body fluids is managed to minimize infection transmission risk.**

This standard comprises the following element:

*Element 7.9.1.* Biohazardous waste is discarded into biohazard bins. [Core element]

**Standard 7.10. The handling and disposal of blood and blood components are managed to minimize infection transmission risk.**

This standard comprises the following elements:

*Element 7.10.1.* Safety devices are used to mitigate risk for sharps injuries amongst healthcare workers. [Expected element]

*Element 7.10.2.* Training is provided to all staff who prepare and/or administer injections and parenteral infusions. [Core element]

*Element 7.10.3.* Multi-dosing is per patient use, if practised. [Expected element]

**Standard 7.11. The hospital identifies and implements practices to reduce the risk of injury and infection from the handling and management of sharps and needles and waste.**

This standard comprises the following elements:

*Element 7.11.1.* A sharps injury prevention programme is implemented in the hospital. [Core element]

*Element 7.11.2.* Baseline information on sharps injuries, along with the weaknesses identified in the assessment of programme operation processes is used to determine priority areas in prevention programme. [Core element]

*Element 7.11.3.* There is a plan for providing employee education and training on blood-borne pathogen prevention at the time of hire, as well as on an annual basis. [Core element]

*Element 7.11.4.* Safety devices are assessed for appropriate use in the hospital. [Core element]

*Element 7.11.5.* Policies on medical waste management are defined. [Core element]

**Standard 7.12. The hospital prepares food and nutrition products using proper sanitation and temperature.**

This standard comprises the following elements:

*Element 7.12.1.* Regular audits are done to ensure a clean environment during food preparation. [Core element]

*Element 7.12.2.* Safe water for consumption is available. [Core element]

**Standard 7.13. All catering areas are effectively managed and maintained to minimize the possible spread of infection.**

This standard comprises the following elements:

*Element 7.13.1.* Raw meat, fish and uncooked vegetables do not come in contact with food which is to be served without further heat-treatment. [Core element]

*Element 7.13.2.* Regular monitoring is done to ensure proper storage of food in chillers and freezers. [Core element]

**Standard 7.14. Surgical and medical equipment, instruments, appliances and materials necessary for patient care are effectively managed and clean to minimise the possible spread of infection.**

This standard comprises the following elements:

*Element 7.14.1.* There are written policies and procedures for the appropriate cleaning of non-critical medical equipment that clearly defines the frequency and level of cleaning and which assigns responsibility for the cleaning. [Core element]

*Element 7.14.2.* IPC department/unit is involved in product evaluation of items that may pose infection control issues during implementation of its use. [Core element]

**Standard 7.15. Ventilation and isolation policies are effective to minimise the possible spread of infection.**

This standard comprises the following elements:

*Element 7.15.1.* Permanent environmental ventilation in patient care areas is available (The ventilation system can be: natural ventilation, mechanical ventilation, or mixed-mode (e.g. natural ventilation and exhaust fan)). [Core element]

*Element 7.15.2.* Policies for placement of patient under isolation precautions in health care settings are defined. [Core element]

## CHAPTER 8. ANTIMICROBIAL RESISTANCE

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### **Intent**

Healthcare institutions worldwide are increasingly faced with the emergence and transmission of multidrug-resistant organisms (MDROs). Patients can be harmed by MDRO infections. Left unchecked, the spread of MDROs will also increase the burden on healthcare infrastructure e.g. isolation rooms, as well as increase healthcare costs. The inappropriate use of antimicrobials (antibiotics) is associated with the emergence and rising levels of antimicrobial resistance. The emergence of antimicrobial resistance can be controlled with an antimicrobial stewardship programme (ASP). This chapter stipulates a set of standards to ensure that there are systems in place to reduce and control antimicrobial resistance.

### **Standard 8.1. All healthcare institutions, whether a hospital or a non-acute hospital, are to perform an MDRO Risk Assessment annually.**

This standard comprises the following elements:

*Element 8.1.1.* The baseline incidence and/or prevalence MDRO rates for the whole healthcare hospital or for specific unit(s) in the hospital is established.

[Core element]

*Element 8.1.2.* High-risk populations and/or units based on incidence and/or prevalence rates, local demographic risk data, and known risk factors from scientifically based evidence are identified. [Core element]

*Element 8.1.3.* MDRO data for the hospital and/or the specific unit(s) over time to characterize MDRO prevalence or transmission rates is evaluated to determine if enhanced interventions are needed. [Core element]

*Element 8.1.4.* Appropriate surveillance for MDROs, taking into account the above risk factors and MDRO data, is conducted in order to identify MDRO cases early for infection control precautions to be taken. [Core element]

*Element 8.1.5.* Clusters in MDRO transmission in the patient population and/or unit(s) are identified to determine if enhanced interventions are needed. [Core element]

### **Standard 8.2. Precautionary measures (e.g. the MDRO Bundle) are used to manage patients known to be colonised or infected with MDROs.**

This standard comprises the following elements:

*Element 8.2.1.* Active surveillance for MDROs meet the requirements stipulated in the National IPC guidelines. [Core element]

*Element 8.2.2.* Antimicrobial management, including antimicrobial stewardship programmes, are in place. [Core element]

*Element 8.2.3.* Contact precautions are implemented for patients or residents identified with MDROs. [Core element]

*Element 8.2.4.* Hand hygiene is practised in accordance with institutional guidelines. [Core element]

*Element 8.2.5.* Environmental hygiene is practised in accordance with institutional guidelines. [Core element]

*Element 8.2.6.* Antiseptic body bathing (or wipes for bedbound patients) is implemented and meets the requirements stipulated in the National IPC guidelines. [Expected element]

**Standard 8.3. There are policies, procedures and outcomes for the evidence based best usage of antimicrobials and the reduction of antimicrobial resistance.**

This standard comprises the following elements:

*Element 8.3.1.* The hospital has a policy that requires prescribers to document an indication for all antimicrobials in the medical record or during order entry. [Core element]

*Element 8.3.2.* The hospital has antimicrobial guidelines based on local antibiogram to assist with antimicrobial selection for common clinical conditions. [Core element]

*Element 8.3.3.* There is a formal procedure for clinicians to review the appropriateness of antimicrobial at or after 48 hours from initial orders. [Core element]

**Standard 8.4. An Antimicrobial Stewardship Committee is in place to oversee antimicrobial stewardship programme.**

This standard comprises the following elements:

*Element 8.4.1.* A multidisciplinary Antimicrobial Stewardship Committee oversees the antimicrobial stewardship programme. [Expected element]

*Element 8.4.2.* IPC is represented in the Antimicrobial Stewardship Committee. [Expected element]

**Standard 8.5. There are clear lines of communication and cooperation between the hospital's Drugs and Therapeutics Committee/Antimicrobial Stewardship Committee, the Infection Prevention and Control Team, Pharmacy & Therapeutic Committees.**

This standard comprises the following element:

*Element 8.5.1.* IPC Team collaborates with ASP Committee and P&T Committee to control MDRO development in the hospital. [Expected element]

**Standard 8.6. Local antibiograms with pathogen-specific susceptibility data are updated at least annually (e.g. using The Clinical and Laboratory Standards Institute (CLSI) methodology) and trends in resistance are detected and reviewed.**

This standard comprises the following element:

*Element 8.6.1.* The Microbiology laboratory produces at least an annual updated antibiogram from isolates sent by the hospital. [Core element]

**Standard 8.7. Overall antimicrobial use is audited annually. The data should include, dose, duration and indication and route of antibiotic therapy. All data collected is reviewed and used to improve the quality of the service provided.**

This standard comprises the following elements:

*Element 8.7.1.* An audit on antimicrobial utilization is done annually. [Core element]

*Element 8.7.2.* Audit includes dose, duration and indication and route of antimicrobial therapy. [Core element]

*Element 8.7.3.* Audit results are used to improve the antimicrobial stewardship programme. [Core element]

*Element 8.7.4.* Prescribers receive feedback on how they can improve their antimicrobial prescribing. [Core element]

## CHAPTER 9. MICROBIOLOGICAL LABORATORY SUPPORT

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### **Intent**

Microbiological services are required to support the functions of an effective IPC service. The service is needed to support best practice for clinical decisions, surveillance of HAI and antimicrobial resistance and outbreak detection and control. The level of microbiological support required will depend on a number of factors such as the type and size of service provided and the level of risk to the service user. This chapter stipulates a set of standards to ensure that microbiological services are available in a timely and effective manner to support IPC services.

### **Standard 9.1. There is access to an accredited Microbiology Laboratory (recognized by MOH) on a 24-hour basis, where appropriate.**

This standard comprises the following elements:

*Element 9.1.1.* There is a recognised accredited microbiology laboratory serving the hospital. [Core element]

*Element 9.1.2.* Laboratory biosafety standards implemented. [Core element]

### **Standard 9.2. There is access to an accredited (e.g. CAP) Microbiology Laboratory service on a 24-hour basis, where appropriate.**

This standard comprises the following elements:

*Element 9.2.1.* Systems are in place to consult the microbiologist when needed. [Core element]

### **Standard 9.3. There are systems in place for the rapid reporting of epidemiologically important organisms to the IPC Team.**

This standard comprises the following elements:

*Element 9.3.1.* Timely reporting of epidemiological important organisms is made to the IPC department/unit for their necessary action to be taken to prevent HAI. [Core element]

*Element 9.3.2.* Microbiological data on HAI agents are available for surveillance and IPC activities (There is a clinical microbiology lab or a contact with external provider of microbiological support). [Core element]

*Element 9.3.3.* The HCI has capability to identify pathogens most relevant for IPC, including e.g. aerobic bacteria to species level in blood cultures and sterile sites, viral agents, M. tuberculosis, Candida sp. etc). [Core element]

**Standard 9.4. The Microbiology Department has the ability or has arrangements (where appropriate) made for the molecular typing of epidemiologically important strains.**

This standard comprises the following element:

*Element 9.4.1.* Molecular typing of organisms is done to help confirm outbreaks, where required. [Core element]

FOR CONSULTATION

## CHAPTER 10. EMERGENCY PREPAREDNESS AND RESPONSE

### **Intent**

Emergencies are unpredictable. An emergency will cause major disruptions at our health care provider offices, hospitals, transportation systems, suppliers and other public services. Hence, preparedness plans should be in place for a hospital to respond promptly to prevent spread of the infectious disease of concern. The primary goal is to protect the safety and well-being of staff, patients and visitors in the healthcare setting. The secondary goal is to ensure the ability to continue the essential functions of the hospital in delivering care to other patients. This chapter stipulates a set of standards to ensure preparedness plans are in place to respond to communicable public health emergency.

### **Standard 10.1. There is a written plan to manage emerging infectious disease outbreaks of national concern.**

This standard comprises the following elements:

*Element 10.1.1.* A detailed written plan is developed to manage response to an emerging infectious disease outbreak that is of national concern. [Core element]

*Element 10.1.2.* This plan is accessible to all staff. [Core element]

*Element 10.1.3.* The plan is aligned with the national preparedness plan. [Core element]

### **Standard 10.2. Systems are in place to validate the written preparedness plan.**

This standard comprises the following elements:

*Element 10.2.1.* Table top exercises or drills are conducted annually to validate the written preparedness plan. [Core element]

## ANNEX A. THE NATIONAL IPC STANDARDS WORKBOOK STANDARDS

This workbook has been developed for individuals within the healthcare facility who are responsible for the IPC programme as a tool to review the existing IPC programme and plan for measures to mitigate gaps in the existing programme.

1	GOVERNANCE AND MANAGEMENT OF IPC PROGRAMME	ELEMENT TYPE	MET	NOT MET	ACTION PLAN
1.1	<b>Standard: The licensee of the hospital (e.g. Chief Executive Officer) is accountable for the overall management, implementation and monitoring of Infection Prevention and Control (IPC) programme.</b>				
1.1.1	Licensee of the hospital ensures that the IPC programme responsibilities, goals and functions are clearly defined.	Core element			
1.1.2	Licensee of the hospital ensures IPC programme is integrated into the overall corporate plan of the hospital and includes IPC outcomes as a KPI in the balanced scorecard for the hospital	Core element			
1.1.3	Continuing support for the IPC programme is an organizational priority.	Core element			
1.1.4	Licensee of the hospital ensures that evaluation of the performance of the IPC programme is performed in a blame free institutional culture (culture where no blame is ascribed to individual actors, and most errors are viewed largely as system-based. It does not exclude accountability when traceable to truly negligent actions)	Core element			
1.2	<b>Standard: The Governing Board of the hospital regularly receives information relating to rates of infection across the respective facilities in order to measure the management of HAI. This information is dealt with and responded to in a timely and efficient manner in order to prevent, control and reduced the risk of the spread of infection.</b>				
1.2.1	State of the IPC goals and strategies and the impact of the IPC activities are regularly reported to the Board of Directors.	Core element			

1	GOVERNANCE AND MANAGEMENT OF IPC PROGRAMME	ELEMENT TYPE	MET	NOT MET	ACTION PLAN
1.2.2	Regular reports on surveillance indicators are shared with the Board of Directors. This information is dealt with and responded to in a timely and efficient manner in order to prevent, control and reduced the risk of the spread of infection.	Core element			
1.2.3	Regular reports on outbreaks are shared with the Board of Directors. This information is dealt with and responded to in a timely and efficient manner in order to contain the outbreaks.	Core element			
<b>1.3</b>	<b>Standard: Financial and manpower resources are allocated to organise and execute the IPC programme.</b>				
1.3.1	There is an annual budget to support the IPC programme.	Core element			
1.3.2	An IPC department/unit (operational team) is set up for the overall management, implementation and monitoring of the IPC programme in the hospital.	Core element			
1.3.3	A medical practitioner (at least 0.1 FTE) is responsible for leading the IPC department/unit (operational team), implement IPC programme recommendations; intervene when clinical or other practices pose risks (e.g. stop building and construction activities, close units during outbreaks and guide patient placement for isolation or cohorting).	Core element			
1.3.4	IPC staffing levels is appropriate to size and complexity of care of the healthcare hospital - minimum of 1 FTE ICP per 115 acute care beds OR 1FTE ICP per 100 acute care beds if there are high risk activities (e.g. dialysis).	Expected element			
1.3.5	A multi-disciplinary IPC Committee is appointed with clear defined terms of	Core element			

1	GOVERNANCE AND MANAGEMENT OF IPC PROGRAMME	ELEMENT TYPE	MET	NOT MET	ACTION PLAN
	reference and lines of accountability and reports to senior management. The committee's responsibilities include annual goal setting and programme evaluation. It is comprised of members from a variety of disciplines; The goal of this interdisciplinary task force is both to bring together individuals with expertise in different areas of healthcare and ensure involvement of the senior management. The IPC Committee supports the implementation and execution of the IPC programme by the IPC department/unit staff.				
1.3.6	IC liaison personnel are appointed from various clinical areas to work with the IPC department/unit to achieve the organizational IPC goals.	Core element			

2	HUMAN RESOURCE MANAGEMENT	ELEMENT TYPE	MET	NOT MET	ACTION PLAN
2.1	<b>Standard: The supervisor/manager and staff of IPC department/unit are trained and qualified to manage the IPC programme for the hospital's size, complexity of activities, and level of risks, as well as the programme's scope. Their qualification(s) may be met through education; training; experience; and certification or licensure.</b>				
2.1.1	The person(s) charged with directing the IPC programme is qualified and trained in IC (e.g. successful completion of CIC, APSIC, SHEA training courses)	Core element			
2.1.2	IPC staff received both initial and periodical specialized training in IPC. The IPC staff have received formal IPC training within 2 years of hire (e.g. any of above courses or its equivalent)	Core element			
2.1.3	IPC liaison personnel have received training to perform their roles.	Core element			
2.1.4	Financial resources are provided for continuing professional education of the IPC staff.	Core element			
2.2	<b>The hospital provides education about IPC to all staff and other professionals.</b>				
2.2.1	Both initial and periodical basic training in IPC for all health care personnel is provided regularly. Orientation programmes include IPC component for all new staff and appropriate use of PPE	Core element			
2.2.2	Staff education includes hospital-specific IPC policies and procedures. There is a system for monitoring and improving staff compliance with IPC policies and procedures, and is linked to educational programmes.	Core element			
2.2.3	Continuing education address IPC needs of the organization with regard to content, target audience and timing of the education (e.g. scheduled continuing education, special education based on specific needs such as outbreak). Periodic staff education	Core element			

2	HUMAN RESOURCE MANAGEMENT	ELEMENT TYPE	MET	NOT MET	ACTION PLAN
	is provided in response to significant trends in infection data.				
2.2.4	IPC education is evaluated to ensure that it is current, relevant and effective.	Core element			
2.2.5	Resources are allocated to conduct IPC education to achieve the educational goals of the programme (includes IT support)	Core element			
<b>2.3</b>	<b>The hospital provides education about infection prevention and control to patients and families.</b>				
2.3.1	Patients and families can describe how this education is provided (e.g. information included in the admission or discharge packet, video, signage, in-person training).	Core element			
2.3.2	Patients and families are empowered to ensure IPC practices are complied with.	Core element			
<b>2.4</b>	<b>Staff health and safety in relation to IPC is protected</b>				
2.4.1	At time of employment, staff are evaluated for conditions relating to communicable diseases that can be spread in healthcare setting.	Core element			
2.4.2	There is easy access to PPE that is appropriate to the task.	Core element			
2.4.3	The hospital follows recommendations of MOH for immunization of healthcare personnel, including offering Hepatitis B and influenza vaccination.	Core element			
2.4.4	The hospital is compliant with mandatory reporting requirements for notifiable diseases, and notifiable outbreaks,	Core element			
2.4.5	There is a policy for post-exposure management of infectious diseases encountered at work.	Core element			

2	HUMAN RESOURCE MANAGEMENT	ELEMENT TYPE	MET	NOT MET	ACTION PLAN
2.4.6	Prevention and monitoring of occupational biological risks is organised	Core element			

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3	INFECTION PREVENTION AND CONTROL PROCESSES	ELEMENT TYPE	MET	NOT MET	ACTION PLAN
3.1	<b>The IPC programme is based on current scientific knowledge, accepted practice guidelines, and Singapore's laws and regulations.</b>				
3.1.1	IPC policies and guidelines meet the requirements of the national IPC guidelines.	Core element			
3.1.2	IPC policies and guidelines are reviewed and updated as required on a regular basis	Core element			
3.2	<b>Infection control risks are identified annually and an annual plan is developed with risk-reduction goals and measurable objectives.</b>				
3.2.1	The IPC programme includes an annual infection risk assessment that evaluates and prioritises potential risks for infections, contamination, and exposures and the programme's preparedness to eliminate or mitigate such risks, based on the demographic profile of the population.	Core element			
3.2.2	The priorities identified from the risk assessment are incorporated into the annual workplan.				
3.2.3	Infection control strategies are implemented to reduce the rates of infection for the identified priorities. Initiatives are planned in accordance to identified priorities to reduce HAIs.	Core element			
3.2.4	The IPC programme is reviewed at least once a year to reassess the organization's needs and to determine which elements are required to continue to meet the goals of the programme for that healthcare setting.	Core element			
3.2.5	Strategic actions are taken to improve the programme.	Core element			

3	INFECTION PREVENTION AND CONTROL PROCESSES	ELEMENT TYPE	MET	NOT MET	ACTION PLAN
3.2.6	Annual goals are set to strategically enhance the programme over time. Relevant KPIs are defined and monitored.	Core element			
3.2.7	Annual IPC goals are shared with staff (verify with staff on awareness).	Core element			
<b>3.3</b>	<b>The IPC Department/Unit has the responsibility and authority to monitor and advises on the implementation of the IPC Programme.</b>				
3.3.1	The IPC department/unit ensures that the IPC programme meet current national standards and requirements as well as the requirements of the organization	Core element			
3.3.2	The IPC Department/Unit meets at least monthly to review performance against IPC programme goals.	Core element			
3.3.3	The IPC Department/Unit conducts prospective outcome indicator measurement for signal surveillance, process indicator measurement, or point prevalence surveillance.	Core element			
3.3.4	Regular reports on surveillance results are sent to the senior management, board and relevant stakeholders (e.g. quarterly).	Core element			
3.3.5	Regular audits are done systematically to evaluate efficacy of implementation of IPC policies and procedures; and timely feedback is given to hospital management and relevant stakeholders for follow-up action, and for use in hospital's education programmes.	Core element			
<b>3.4</b>	<b>IPC programme is coordinated involving physicians and nurses, and others and the IPC professionals</b>				

3	INFECTION PREVENTION AND CONTROL PROCESSES	ELEMENT TYPE	MET	NOT MET	ACTION PLAN
3.4.1	Regular meetings are held between IPC department/unit and the multi-disciplinary ICC.	Core element			
3.4.2	Regular meetings are held between IPC department/unit and the IC liaison personnel.	Core element			
<b>3.5</b>	<b>Information management systems support the infection prevention and control programme</b>				
3.5.1	IT support is available to support IC education and training	Core element			
3.5.2	IT support is available to support IC surveillance activities	Core element			
3.5.3	IT support is available to support IC audit activities	Core element			

FOR CONSULTATION

4	SURVEILLANCE PROGRAMME	ELEMENT TYPE	MET	NOT MET	ACTION PLAN
4.1	<b>There is a defined and documented Surveillance Programme. The information is used to evaluate and support the activities and effectiveness of the IPC Programme.</b>				
4.1.1	There is a surveillance programme to monitor incidence of epidemiologically important organisms (e.g. CP-CRE) and targeted HAIs.	Core element			
4.1.2	Surveillance data is used to implement corrective actions rapidly when transmission of epidemiologically important organisms (e.g. CP-CRE) or increased rates or persistently elevated rates of HAIs are detected.	Core element			
4.1.3	Information from the surveillance programme is reported on at least a 6-monthly basis to Senior Management and Board of the hospital.	Core element			
4.2.3	Professional responsible for surveillance activities has undergone formal training in epidemiology and biostatistics e.g. recognized online or face-to-face courses.	Expected element			
4.2.4	IPC team has sufficient time (but no more than 30%) to perform surveillance activities e.g. 10 or more hours per week for every 100 beds.	Expected element			
4.2.5	Surveillance is conducted with active data collection methods and standardized case definitions (Data collection is active when data are actively sought out, e.g. gathered by surveillance personnel by reviewing medical records and laboratory data on a regular basis. Surveillance is passive when the receiving side just waits for data reports to be sent in.)	Core element			

4.2.6	Surveillance data is analysed and disseminated to all interested parties (Reports contain both analysis and recommendations, up-to-date information is available and known in all departments involved in surveillance)	Core element			
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FOR CONSULTATION

5	OUTBREAK MANAGEMENT	ELEMENT TYPE	MET	NOT MET	ACTION PLAN
5.1	<b>Outbreaks are managed in a systematic manner.</b>				
5.1.1	There is an Outbreak Management Policy.	Core element			
5.1.2	Prompt notification systems are in place for suspected or confirmed outbreaks.	Core element			
5.1.3	MOH is informed of: i. Any patient or staff with a notifiable disease under the Infectious Diseases Act (IDA) within the stipulated time; and ii. Outbreaks of hospital acquired infections that fulfil MOH's criteria for reporting within stipulated time.	Core element			
5.1.4	Outbreak reports are compiled at end of the outbreak management where these reports include lessons learnt and recommendations to enhance the IPC programme, where relevant.	Core element			
5.2	<b>The Outbreak Management Policy includes escalation of reporting to the cluster Risk Management Office, Leadership and the Ministry of Health.</b>				
5.2.1	There are established systems to notify MOH and cluster risk management office of outbreaks that fulfil MOH's criteria for reporting within required time frame.	Core element			
5.3	<b>In the event of an outbreak, the IPC Team / Outbreak Control Team liaises directly with the appropriate head of services – this should lead to the development of a clear, documented and well communicated operational plan (including resource consequences) for managing and containing the outbreak. This should include appropriate monitoring mechanisms</b>				
5.3.1	Respective heads and supervisors are notified promptly of outbreaks at their clinical areas upon identification by the IPC team.	Core element			

5	OUTBREAK MANAGEMENT	ELEMENT TYPE	MET	NOT MET	ACTION PLAN
5.3.2	Outbreaks are closely monitored and regular updates are given to relevant stakeholders and hospital leaders.	Core element			

FOR CONSULTATION

6	HAND HYGIENE	ELEMENT TYPE	MET	NOT MET	ACTION PLAN
<b>6.1</b>	<b>A multidisciplinary, multifaceted hand hygiene programme must be developed and implemented in all health care settings.</b>				
6.1.1	There is a competency-based training programme for hand hygiene for all staff.	Core element			
6.1.2	A self-assessment on current hand hygiene activities is done annually (e.g. using the WHO Hand Hygiene Self-Assessment Framework). The results are used to develop initiatives to enhance hand hygiene compliance.	Core element			
<b>6.2</b>	<b>The WHO multimodal strategy is used to develop initiatives for improvement</b>				
6.2.1	Alcohol based handrub is easily available at the point of care.	Core element			
6.2.2	There is mandatory training in hand hygiene for all staff at time of employment and at least every 2 years thereafter. This involves a systematised programme within the healthcare facility.	Core element			
6.2.3	Direct observation of hand hygiene and alcohol-based handrub consumption is monitored every 3 months or more often.	Core element			
6.2.4	Hand hygiene information is easily available in the hospital.	Core element			
<b>6.3</b>	<b>There are policies, procedures and systems for hand hygiene practices to reduce the risk of the spread of infection</b>				
6.3.1	Hand hygiene policy promote preferential use of alcohol-based hand rub over soap and water except when hands are visibly soiled (e.g. blood, body fluid).	Core element			
6.3.2	WHO 5 moments for hand hygiene is understood by staff	Core element			

6.3.3	Staff are aware and practise hand hygiene after removal of gloves.	Core element			
<b>6.4</b>	<b>Hand hygiene practices and policies are regularly monitored and evaluated. The information collected is used to improve the service provided.</b>				
6.4.1	Regular hand hygiene audits are done on compliance to hand hygiene.	Core element			
6.4.2	Feedback on hand hygiene performance is given to staff.	Core element			

FOR CONSULTATION

7	ENVIRONMENT AND FACILITIES MANAGEMENT	ELEMENT TYPE	MET	NOT MET	ACTION PLAN
7.1	<b>Adequate resources must be devoted to Housekeeping Services in all health care settings</b>				
7.1.1	There is a single individual with assigned supervisory responsibilities in housekeeping.	Core element			
7.1.2	There are written procedures for cleaning and disinfection of care areas and equipment	Core element			
7.1.3	All housekeeping staff are trained on use of PPE, type of disinfectants and method of cleaning.	Core element			
7.2	<b>Cleaning schedules are developed, with frequency of cleaning reflecting whether surfaces are high-touch or low-touch, the type of activity taking place in the area and the infection risk associated with it; the vulnerability of the client/patients/residents housed in the area; and the probability of contamination</b>				
7.2.1	There is a table of cleaning schedule for various parts of the hospital	Core element			
7.2.2	Clear responsibilities are defined amongst healthcare workers on cleaning of the work area.	Core element			
7.3	<b>There should be a process in place to measure the quality of cleaning in the health care setting</b>				
7.3.1	Methods of auditing include both visual assessment and if possible one of the following tools: residual bio burden or environmental marking.	Core element			
7.3.2	Results of cleaning audits are collated and analysed with feedback to staff.	Core element			
7.3.3	There is a competency-based training programme for environmental cleaning.	Core element			
7.4	<b>An environmental action plan should be developed to identify and correct cleaning deficiencies</b>				

7	ENVIRONMENT AND FACILITIES MANAGEMENT	ELEMENT TYPE	MET	NOT MET	ACTION PLAN
7.4.1	An annual environmental hygiene plan is developed in consultation with relevant stakeholders.	Core element			
<b>7.5</b>	<b>The structural design and layout of each hospital complies with evidence based best practice for IPC, risk management and other specialised design specifications for acute healthcare facilities</b>				
7.5.1	There are at least 1:10 beds with hand washing sinks hospital-wide and 1:1 in isolation rooms and ICUs	Core element			
7.5.2	There is physical separation (i.e. wall) for storage of clean and dirty items.	Expected element			
7.5.3	There is a minimum clearance of 1.5 m between edges of bed to another bed in multiple patient bedrooms for acute healthcare facilities commissioned after 2017	Expected element			
7.5.4	The isolation unit has a minimum size of 25m <sup>2</sup> to meet airborne and droplet isolation needs in the hospital.	Expected element			
7.5.5	Negative pressured isolation rooms are at negative pressure to adjacent areas and corridor (check display panel).	Core element			
<b>7.6</b>	<b>The IPC Team is consulted at all stages of the planning and implementation process and during all, new builds, environmental/systems repairs and refurbishments.</b>				
7.6.1	The IPC Team is represented in committees responsible for construction and renovation planning.	Core element			
<b>7.7</b>	<b>The possible spread of infection is minimised during construction/renovation/demolition</b>				
7.7.1	The hospital implements IC measures relevant to construction, renovation, demolition, and repairs including performance of an IPC risk	Core element			

7	ENVIRONMENT AND FACILITIES MANAGEMENT	ELEMENT TYPE	MET	NOT MET	ACTION PLAN
	assessment before a project is started.				
<b>7.8</b>	<b>Safe handling of linen is required to prevent exposure of environmental services workers and laundry staff to infection risk</b>				
7.8.1	Used linen soiled with blood, body fluids, secretions and excretions are handled, transported and processed in a manner that prevents skin and mucus membrane exposure.	Core element			
7.8.2	There is clear segregation of clean and contaminated linen.	Core element			
7.8.3	Clean linen is packaged, stored and transported in such a way as to protect it from contamination	Core element			
<b>7.9</b>	<b>Disposal of infectious waste and body fluids is managed to minimize infection transmission risk.</b>				
7.9.1	Biohazardous waste is discarded into biohazard bins.	Core element			
<b>7.10</b>	<b>The handling and disposal of blood and blood components are managed to minimize infection transmission risk.</b>				
7.10.1	Safety devices are used to mitigate risk for sharps injuries amongst healthcare workers	Core element			
7.10.2	Training is provided to all staff who prepare and/or administer injections and parenteral infusions.	Core element			
7.10.3	Staff are evaluated on competency with preparation and/or administration of injections and parenteral infusions following each training.	Core element			
7.10.4	Multi-dosing is per patient use, if practised except BCG	Core element			
<b>7.11</b>	<b>The hospital identifies and implements practices to reduce the risk of injury and infection from the handling and management of sharps and needles and waste</b>				

7	ENVIRONMENT AND FACILITIES MANAGEMENT	ELEMENT TYPE	MET	NOT MET	ACTION PLAN
7.11.1	A sharps injury prevention programme is implemented in the hospital.	Core element			
7.11.2	Baseline information on sharps injuries, along with the weaknesses identified in the assessment of programme operation processes is used to determine priority areas in prevention programme.	Core element			
7.11.3	There is a plan for providing employee education and training on blood-borne pathogen prevention at the time of hire, as well as on an annual basis	Core element			
7.11.4	Safety devices are assessed for appropriate use in the hospital.	Core element			
7.11.5	Policies on medical waste management are defined	Core element			
<b>7.12</b>	<b>The hospital prepares food and nutrition products using proper sanitation and temperature</b>				
7.12.1	Regular audits are done to ensure a clean environment during food preparation	Core element			
7.12.2	Safe water for consumption is available	Core element			
<b>7.13</b>	<b>All catering areas are effectively managed and maintained to minimize the possible spread of infection.</b>				
7.13.1	Raw meat, fish and uncooked vegetables do not come in contact with food which is to be served without further heat-treatment	Core element			
7.13.2	Regular monitoring is done to ensure proper storage of food in chillers and freezers.	Core element			

7	ENVIRONMENT AND FACILITIES MANAGEMENT	ELEMENT TYPE	MET	NOT MET	ACTION PLAN
7.14	<b>Surgical and medical equipment, instruments, appliances and materials necessary for patient care are effectively managed and clean to minimise the possible spread of infection.</b>				
7.14.1	There are written policies and procedures for the appropriate cleaning of non-critical medical equipment that clearly defines the frequency and level of cleaning and which assigns responsibility for the cleaning.	Core element			
7.14.2	IPC department/unit is involved in product evaluation of items that may pose infection control issues during implementation of its use.	Core element			
7.15	<b>Ventilation and isolation policies are effective to minimise the possible spread of infection.</b>				
7.15.1	Permanent environmental ventilation in patient care areas is available (The ventilation system can be: natural ventilation, mechanical ventilation, or mixed-mode (e.g. natural ventilation and exhaust fan))	Core element			
7.15.2	Policies for placement of patient under isolation precautions in health care settings are defined	Core element			

8	ANTIMICROBIAL RESISTANCE	ELEMENT TYPE	MET	NOT MET	ACTION PLAN
8.1	<b>All healthcare institutions, whether a hospital or a non-acute hospital, are to perform an MDRO Risk Assessment annually.</b>				
8.1.1	The baseline incidence and/or prevalence MDRO rates for the whole healthcare hospital or for specific unit(s) in the hospital is established.	Core element			
8.1.2	High-risk populations and/or units based on incidence and/or prevalence rates, local demographic risk data, and known risk factors from scientifically based evidence are identified.	Core element			
8.1.3	MDRO data for the hospital and/or the specific unit(s) over time to characterize MDRO prevalence or transmission rates is evaluated to determine if enhanced interventions are needed.	Core element			
8.1.4	Appropriate surveillance for MDROs, taking into account the above risk factors and MDRO data, is conducted in order to identify MDRO cases early for infection control precautions to be taken.	Core element			
8.1.5	Clusters in MDRO transmission in the patient population and/or unit(s) are identified to determine if enhanced interventions are needed.	Core element			
8.2	<b>Precautionary measures are used to manage patients known to be colonised or infected with MDROs.</b>				
8.2.1	Active surveillance for MDROs meet the requirements stipulated in the National IPC guidelines.	Core element			

8	ANTIMICROBIAL RESISTANCE	ELEMENT TYPE	MET	NOT MET	ACTION PLAN
8.2.2	Antimicrobial management, including antimicrobial stewardship programmes, are in place.	Core element			
8.2.3	Contact precautions are implemented for patients identified with MDROs.	Core element			
8.2.4	Hand hygiene is practised in accordance with institutional guidelines	Core element			
8.2.5	Environmental hygiene is practised in accordance with institutional guidelines	Core element			
8.2.6	Antiseptic body bathing (or wipes for bedbound patients) is implemented and meets the requirements stipulated in the National IPC guidelines.	Expected element			
<b>8.3</b>	<b>There are policies, procedures and outcomes for the evidence based best usage of antimicrobials and the reduction of antimicrobial resistance.</b>				
8.3.1	The hospital has a policy that requires prescribers to document an indication for all antimicrobials in the medical record or during order entry.	Core element			
8.3.2	The hospital has antimicrobial guidelines based on local antibiogram to assist with antimicrobial selection for common clinical conditions.	Core element			
8.3.3	There is a formal procedure for clinicians to review the appropriateness of antimicrobial at or after 48 hours from initial orders.	Core element			
<b>8.4</b>	<b>An Antimicrobial Stewardship Committee is in place to oversee antimicrobial stewardship programme.</b>				

8	ANTIMICROBIAL RESISTANCE	ELEMENT TYPE	MET	NOT MET	ACTION PLAN
8.4.1	A multidisciplinary Antimicrobial Stewardship Committee oversees the antimicrobial stewardship programme.	Expected element			
8.4.2	IPC is represented in the Antimicrobial Stewardship Committee.	Expected element			
<b>8.5</b>	<b>There are clear lines of communication and cooperation between the hospital's Drugs and Therapeutics Committee/Antimicrobial Stewardship Committee, the Infection Prevention and Control Team, Pharmacy &amp; Therapeutic Committees</b>				
8.5.1	IPC Team collaborates with ASP Committee and P&T Committee to control MDRO development in the hospital.	Expected element			
<b>8.6</b>	<b>Local antibiograms with pathogen-specific susceptibility data are updated at least annually (e.g. using The Clinical and Laboratory Standards Institute (CLSI) methodology) and trends in resistance are detected and reviewed.</b>				
8.6.1	The Microbiology laboratory produces at least an annual updated antibiogram from isolates sent by the hospital.	Core element			
<b>8.7</b>	<b>Overall antimicrobial use is audited annually. The data should include, dose, duration and indication and route of antibiotic therapy. All data collected is reviewed and used to improve the quality of the service provided.</b>				
8.7.1	An audit on antimicrobial utilization is done annually.	Core element			
8.7.2	Audit includes dose, duration and indication and route of antimicrobial therapy.	Core element			
8.7.3	Audit results are used to improve the antimicrobial stewardship programme.	Core element			
8.7.4	Prescribers receive feedback on how they can improve their antimicrobial prescribing.	Core element			

9	MICROBIOLOGICAL SUPPORT	ELEMENT TYPE	MET	NOT MET	ACTION PLAN
9.1	<b>Standard 9.1. There is access to an accredited Microbiology Laboratory (recognized by MOH) on a 24-hour basis, where appropriate.</b>				
9.1.1	There is a recognised accredited microbiology laboratory serving the hospital.	Core element			
9.1.2	Laboratory biosafety standards implemented	Core element			
9.2	<b>There is access to a Clinical Microbiology Consultant who can provide microbiological advice on a 24-hour basis.</b>				
9.2.1	Systems are in place to consult the microbiologist when needed.	Expected element			
9.3	<b>There are systems in place for the rapid reporting of epidemiologically important organisms to the IPC Team.</b>				
9.3.1	Timely reporting of epidemiological important organisms is made to the IPC department/unit for their necessary action to be taken to prevent HAI.	Core element			
9.3.2	Microbiological data on HAI agents are available for surveillance and IPC activities (There is a clinical microbiology lab or a contact with external provider of microbiological support).	Core element			
9.3.3	The HCI has capability to identify pathogens most relevant for IPC, including e.g. aerobic bacteria to species level in blood cultures and sterile sites, viral agents, M. tuberculosis, Candida sp. etc)	Core element			

9.4	<b>The Microbiology Department has the ability or has arrangements (where appropriate) made for the molecular typing of epidemiologically important strains.</b>				
9.4.1	Molecular typing of organisms is done to help confirm outbreaks, where required.	Expected element			

FOR CONSULTATION

10	EMERGENCY PREPAREDNESS AND RESPONSE	ELEMENT TYPE	MET	NOT MET	ACTION PLAN
10.1	<b>There is a written plan to manage emerging infectious disease outbreaks of national concern.</b>				
10.1.1	A detailed written plan is developed to manage response to an emerging infectious disease outbreak that is of national concern.	Core element			
10.1.2.	This plan is accessible to all staff	Core element			
10.1.3	The plan is aligned with the national preparedness plan.	Core element			
10	EMERGENCY PREPAREDNESS AND RESPONSE	ELEMENT TYPE	MET	NOT MET	ACTION PLAN
10.2	<b>Systems are in place to validate the written preparedness plan</b>				
10.2.1	Table top exercises or drills are conducted annually to validate the written preparedness plan.	Core element			