

GUIDANCE NOTES ON THE LICENCE CONDITIONS FOR SERIOUS REPORTABLE EVENT QAC FOR NURSING HOME SERVICE LICENSEES

These guidance notes seek to guide Licensees on the requirements set out in the Licence Conditions for Serious Reportable Event QAC for Nursing Home Services Licensees (“**Licence Conditions**”).

2 In relation to the paragraphs 4 and 5 of the Licence Conditions, the Licensees may:

- a) tap on external resources, if needed (including but not limited to having relevant experts from clusters or agencies to make up the Serious Reportable Event QAC);
- b) wish to make available and accessible appropriate support and resources to the Serious Reportable Event QAC to carry out its obligations; and
- c) establish and review other indicators, apart from those used to monitor the care processes and outcomes dictated in the Licence Conditions for Serious Reportable Event QAC for Nursing Home Service Licensees, by referencing best practices and benchmarking groups. The review findings may serve as a channel of feedback on areas for improvement.

3 When appointing a Serious Reportable Event QAC supervisor, the Licensee shall ensure that the Serious Reportable Event QAC supervisor has the required training and/or experience to carry out his/her obligations.